



BART Police Department Organizational Overview



The BART Police Department

The BART Police Department is a full-service law enforcement agency that provides police services twenty-four hours a day, seven days a week for the San Francisco Bay Area Rapid Transit District.

MISSION

The mission of the BART Police Department is to ensure a safe environment within our transit system, reduce crime through a highly visible police presence, proactive enforcement of the law, and to promote public confidence by working in partnership with our stakeholders and the communities we serve.

VISION

To be the leader in innovative policing, establishing BART as the safest transit system in the nation.



Office of the Chief

ADMINISTRATIVE SUPPORT

The Administrative staff provides the day-to-day resources and support necessary for an efficient, effective, and well managed office that includes the following: Providing professional level administrative, operational, policy and strategy development support. Also, performs high level analytical research and planning duties related to organizational and workforce planning.

OFFICE OF INTERNAL AFFAIRS

The Office of Internal Affairs is an investigative unit that is tasked with taking, reviewing, and completing investigations of department complaints, both internal and external. Additionally, citizens can make inquiries or complaints about alleged misconduct by any BART Police Department employee or submit a commendation.

The Office of Internal Affairs works in conjunction with the Office of the Independent Police Auditor.

THE ACCREDITATION PROGRAM

The Accreditation Manager manages and oversees the operations and activities of the District's Police Department's accreditation program and police support services, which includes budget, compensation and administrative services; oversees communication and dissemination of all correspondences with the Commission on Accreditation for Law Enforcement Agencies (CALEA) including disseminating directives, procuring and reviewing documentations to ensure the highest level of CALEA compliance

THE SECURITY PROGRAM

The Director of Security Programs develops and assists in the implementation of BART's Security Policies and Programs; serves as Chair of BART's interdepartmental Security Committee and will be responsible for developing and/or recommending security-related operating protocols and procedures

Department Bureaus

SUPPORT SERVICES BUREAU

The Support Services Bureau provides the day-to-day resources and support necessary for an efficient, effective, and well managed bureau that includes the following:

- 911 Communications Center
- Budget and Payroll
- Criminal Investigations Division
- Police Technology
- Evidence & Video Records
- Police Records Warrants

OPERATIONS BUREAU

There are six zones, where a lieutenant commands each one of the six patrol zones, with a team of patrol sergeants, police officers and community service officers who provide 24/7 service to their areas within the BART District. This bureau also includes the following:

- K9s
- Critical Asset Protection (CAP) Team
- Revenue Protection
- Traffic Units
- Police Fleet Management
- Field Training Program
- Fare Inspection Officers (FIOs)
- Parking Unit
- Administrative Sergeant

PERSONNEL AND TRAINING BUREAU

The Personal and Training Bureau is responsible for recruitment, hiring, training. Annual advanced officer training includes the following courses:

- Arrest and Control
- Defensive Tactics
- Fair and Impartial Policing
- First Aid and CPR
- Impact Weapons
- Reality Based Scenarios
- Taser

PROGRESSIVE POLICING AND COMMUNITY ENGAGEMENT BUREAU

The Bureau of Progressive Policing and Community Engagement's mission is to engage the BART Police Department in leading transparent, equitable, and innovative policing practices to improve public safety across the diverse communities in which we serve. The Bureau includes the following:

- Transit Ambassadors
- Crisis Intervention and Community Outreach Unit
- Community-Oriented Policing Division
- Employee Wellness
- Chaplin's
- Police Explorers Program

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