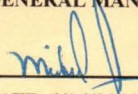
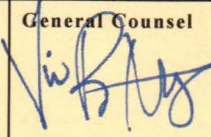
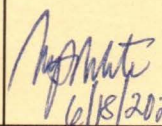
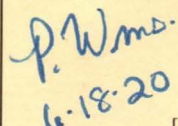
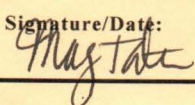




EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL:  6/18/2020		GENERAL MANAGER ACTION REQ'D:		
DATE: 6/16/2020		BOARD INITIATED ITEM: Yes		
Originator/Prepared by: Mag Tatum Dept: District Secretary	General Counsel  6/18/20 []	Controller/Treasurer  6/18/2020 []	District Secretary  6-18-20 []	BARC []
Signature/Date:  06/18/2020				
Status: Approved		Date Created: 6/16/2020		

BART Police Citizen Review Board Appointments and Re-appointments

PURPOSE:

Request the Board of Directors appoint Todd Davis and re-appoint Erin Armstrong, Christina Gomez, Kenneth Loo, George D. Perezvelez, and William White to the BART Police Citizen Review Board.

DISCUSSION:

The BART Police Citizen Review Board (BPCRB) was established by the BART Board of Directors (Board) to increase visibility for the public into the delivery of BART police services, to provide community participation in the review and establishment of BART Police Department (BPD) policies, procedures, practices and initiatives, and to receive citizen complaints and allegations of misconduct by BPD employees.

In accordance with Chapter 2-02 of the BART Citizen Oversight, those members of the BPCRB appointed by Directors from Districts 1, 3, 5, 7, and 9, as well as the Public-at-Large member, shall have their terms of service expire on June 30, 2020. All appointments of new members, or reappointments of currently-seated members, shall be for two-year terms.

The Directors from Districts 1, 3, 7, and 9, have indicated an intention to reappoint each of their current BPCRB appointees, respectively, and each of those current BPCRB appointees has indicated acceptance of such reappointment. The Director from District 5 has indicated an intention to appoint a new BPCRB appointment, and the new BPCRB appointee has indicated acceptance of such appointment. All Directors have indicated an intention to reappoint the Public-at-Large member. All new appointments, or reappointments of currently-seated members, if approved by the Board, will be officially installed as members

of the BPCRB for a term of two years, beginning on July 1, 2020.

FISCAL IMPACT:

None.

ALTERNATIVES:

Do not make the appointments/reappointments.

RECOMMENDATION:

Appoint Erin Armstrong, Todd Davis, Christina Gomez, Kenneth Loo, George D. Perezvelez, and William White, to the BART Police Citizen Review Board.

MOTION:

That the BART Board of Directors ratifies the appointment and reappointment of the following individuals for a term of 2 years, beginning on July 1, 2020, and expiring on June 30, 2022:

Erin Armstrong, Public-at-Large

Kenneth Loo, District 1

William White, District 3

Todd Davis, District 5

Christina Gomez, District 7

George Perezvelez, District 9

PROFESSIONAL SUMMARY

Diligent community- focused individual with expertise as a liaison between neighborhood agencies, private and public sector organizations and local municipalities. Proven ability to communicate, foster rapport, maintain relationships, and provide the necessary leadership to ensure the allocation of funding, resources and information to guarantee delivery of assets to the underserved community.

SUMMARY OF QUALIFICATIONS

- Public speaking and presentations
- Accountability
- Innovative approach to problem resolution and information analysis and application
- Supervised and coordinated projects for civic and community based programs.
- Detailed oriented, strong negotiator between public sector and private stakeholders in order to reach compromise
- Proven ability to manage multiple tasks: researched and investigated multiple non profits; provided recommendations to city council in terms of allocation of CDBG funds
- Excellent oral and written skills
- Proven ability to mentor personnel to improve customer service, surpass company objectives and exceed company metrics.
- Ability to identify and implement improvements to streamline processes: exceeding project management goals.
- Improved team efficiency 5%
- Assisted with administrative matters: hiring, management, and evaluation of candidate

SKILL PROFICIENCIES

<ul style="list-style-type: none">• Acting Manager/Team Lead• Quality Development: identification, analysis and development increasing customer satisfaction.	Defines process flows, business rules, user requirements Process Management: Collects Data: Writes Service report analysis increasing productivity	Root Cause Analysis: Identifies problem areas makes process improvements locating viable solutions
Business Process Improvement: Surveys, analyzes and develops processes to exceed company objectives and improve customer service.	Extremely proficient at maintaining multiple databases, accurately entering information, maintaining constant contact with Vendors and customer	Customer service specialist, able to status customer with current information, communicate with and dispatch techs while handling multiple tasks quickly and efficiently
Liaison between customer, Third Party Vendor and Company to identify and exceed customer needs		

Todd E. Davis

PROFESSIONAL EXPERIENCE

Alameda County District Attorney's Office— Oakland, CA

02/2018-Present

Consumer Enviro Worker Protection Department: Consumer Mediator

A Consumer Mediator arbitrates disputes between two parties in order to avoid the court system and to find a mutually acceptable resolution; additionally, a mediator attempts to resolve disputes that do not rise to the level of criminal or civil prosecution. In light of this, resolutions may require a referral of some complainants to small claims court, to seek private legal counsel and/or to request assistance from state, local and county regulatory agencies

Key Highlights:

- **Assist each side clarify issues**
- **Supplying information regarding applicable laws**
- **Improving each parties perspective of the others position**
- **Aiding each side in considering alternative resolutions**

AT&T/ Southwestern Bell Corporation — San Ramon, CA

08/1999 to 03/2016

Acting Manager/Connectivity Specialist

A Connectivity Specialist provides upper tier Broadband Network support to business and residential customers. Trouble-shoots to ensure repairs, servers and web systems are installed properly and has compatibility with existing programs.

Key Highlights:

- Acting Manager; Coach, analyze data and develops process improvements for staff to increase Metrics, customer service and business objectives.
- Administrative oversight of employees
- Review customer survey information to prioritize areas of improvements
- Established standard for selection and promotion of staff
- Launched process improvements resulting in 3% repeat reduction of; 5% efficiency increase
- Supervised Team Meetings, reviews client portfolio, handling escalations, advises employees on development of process, procedures, and systems and writes reports.
- Created and implemented “Floor Walking” process resulting in reduced **reaction** times and increased **efficiency** approx. 5%;
- “Floor Walking” process was adopted by department in 2001 and expanded nationwide in 2004
- Initiated audit process to evaluate thoroughness of documentation in compliance with company standards

City of Hayward — Hayward, CA

08/2008-Present

Community Services Commissioner

A Community Services Commissioner advises the Hayward City Council about the social problems and needs of the community; coordinates the community's social and economic resources, and serves as a community liaison between City council, non-profit agencies and community stakeholders. Additionally, the responsibilities include, but are not limited to the following:

Todd E. Davis

Key Highlights:

- Outlined recommendations to the Hayward City Council regarding the dispersal of Community Development Block Grants (CDBG) funds and Social Service Grants to community based programs
- Reviewed applications for non-profits and other agencies seeking funding to provide services to low income community, persons with disabilities, seniors and other underserved groups
- Evaluated budgets of non-profits and other agencies to ensure compliance with CDBG parameters
- District liaison between: neighborhood agencies, regulatory bodies, and local governments
- Actively communicated petitions linking community agencies and local municipalities

NAACP: Hayward Youth Chapter—Hayward, CA Head Advisor for NAACP Youth/ College Division

03/2010-Present

A Youth & College Advisor assists Youth/College age African-Americans and persons of color in tackling issues affecting them; the advisor assists in creating programs and events that highlight and tackle educational, social and political problems of today. Through these programs, the chapter helps foster sensitivity and appreciation for all cultures. Additionally, the advisor helps to shape leaders that will serve society of today and tomorrow.

Key Highlights:

- Organizes educational/cultural events and fundraisers
- Arranges outreach projects: backpack drives, clothing drive, homeless feedings, and college fairs to provide public resources to low income and impoverished community members
- Recruits community partners, solicits private and corporate sponsors, and new members as collaborators for the health and success of vulnerable groups within the community
- Arranges speakers/seminars and symposiums relating to education, careers and social justice
- Oversees finances, provides income debt analysis and assists treasurer and fundraising committee with dispersal of monies in order to fund educational, community and social projects

Hilton Hotel Corporation — Newark, CA

Sale Support Administrative Assistant

A sales support administrative assistant welcomes supports and delivers prompt and courteous service to guests, clients and team members. The support administrative supplies support to senior members of the sales team coordinates sales contracts, while chronicling number of guests, hotel rooms, and events. Additionally, the responsibilities include, but were not limited to the following:

Key Highlights:

- Industry knowledge: understanding business needs, addressing customer needs applying product knowledge to complete sales; increased client base through cold calls

References available upon request

Todd E. Davis

- Module Management: supports customer needs, answers question and acct management
 - Business acumen: monitor sales report and maintain customer relationships
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EDUCATION

University of California Berkeley — Berkeley, CA

Bachelor of Arts degree in

Political Science and Rhetoric with a minor in African American Studies

Awards

- Customer Service Award of Excellence, 2014
- President's Award of Excellence, 2007
- SBC Customer Service Award of Excellence, 2006
- Pacific Bell Customer Service Award of Excellence, 2002, 1999