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EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL:		GENERAL MANAGER ACTION REQ'D:		
[signature] 6/4/2020				
DATE: 5/21/2020		BOARD INITIATED ITEM: No		
Originator/Prepared by: Travis Engstrom Dept: Office of the CIO DocuSigned by: Signature/Date: *Travis Engstrom* 6/2/2020 DA1FD220BBD5468...	General Counsel *[signature]* 6/3/20 [ ]	Controller/Treasurer *[signature]* 6/3/2020 [ ]	District Secretary [ ]	BARC *[signature]* 4/3/20 [ ]

Status: Approved	Date Created: 5/21/2020

Authority to Extend Software License Agreement No. 79HP-120 with TriTech Software Systems for Police Public Safety Software Support

Purpose

To request that the Board authorize the General Manager to extend the software license support contract 79HP-120 for an additional three (3) years with TriTech in an amount not to exceed $926,139.

Discussion

In 2009, the District initiated a project to upgrade the BART Police Department's 911 Computer Aided Dispatch (CAD) software suite under a series of projects funded primarily by the Department of Homeland Security and jointly referred to as BART's Critical Infrastructure Hardening Program.

The resulting platform of Computer Aided 911 Dispatch software, Police Records Management software, and Mobile Police Data Systems software has been in use since 2013 as the BART Police Department's primary tool for responding to calls for service, dispatching officers, and creating police reports.

In 2013, after a competitive procurement that included forty-nine firms, the Board authorized a multi-phased software implementation contract with TriTech Software Systems. This contract included two years of implementation and five years of software support that is scheduled to expire this year in 2020.

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Authority to Extend Software License Agreement No. 79HP-120 with TriTech Software Systems for Police (cont.)

This multi-year software support agreement will provide the District with continued software support for the BART Police Department's existing Dispatch and Records Management Systems.

The District is now seeking Board authorization to extend our existing software support agreement for an additional three (3) years.

The Office of General Counsel will approve the Agreement as to form prior to execution.

Fiscal Impact

The proposed agreement is for a three (3) year contract at a total cost of $926,139 from June 30, 2020-Jan 11, 2023.

Funds will be budgeted in the Office of the Chief Information Officer operating budget (Dept 0504463, Account 681355) as follows:

Proposed Funding	
FY20	$293,779
FY21	$308,468
FY22	$323,892
Total	$926,139
Funding is expected to begin 6/18/2020.	

Funding for support in this Fiscal Year is included in the Department's existing operating budget. Funding for subsequent years will be included in the proposed annual operating budget, which is subject to Board approval.

This action is not anticipated to have any Fiscal Impact on un-programmed District Reserves in the current Fiscal Year.

Alternative

1) Decline to extend the Agreement and seek alternative proposals. TriTech Software Systems is the sole developer and seller of the TriTech Public Safety software system. There are no other vendors, developers, or resellers capable of offering 24x7 software support, upgrades, patches or related services. Because of the proprietary nature of the software, it would be cost prohibitive for another service provider to be trained by TriTech. This would result in a much higher cost and have a negative impact on police response to calls for service;

2) Do not authorize to extend the Agreement. In this circumstance, the District would not be entitled to dispatch and records management system software upgrades, system patches, or 24x7 vendor-supplied technical support.

Recommendations

Approve the following motion:

Motion

The General Manager or his designee is authorized to extend the software license support contract 79HP-120 for an additional three (3) years with TriTech Software Systems in an amount not to exceed $926,139 for dispatch and records management software support.