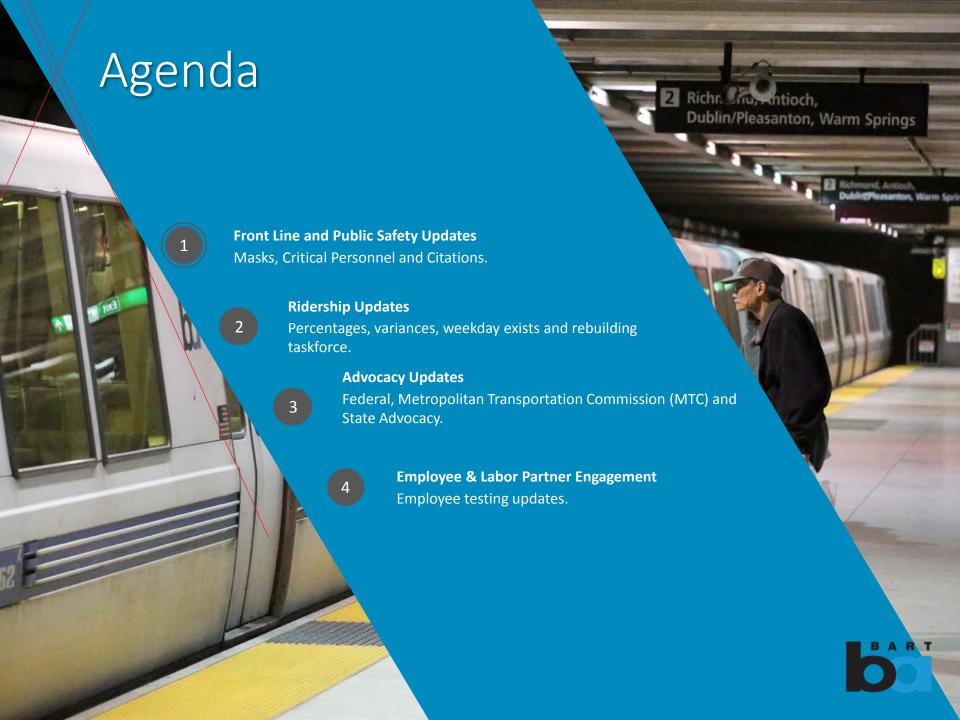


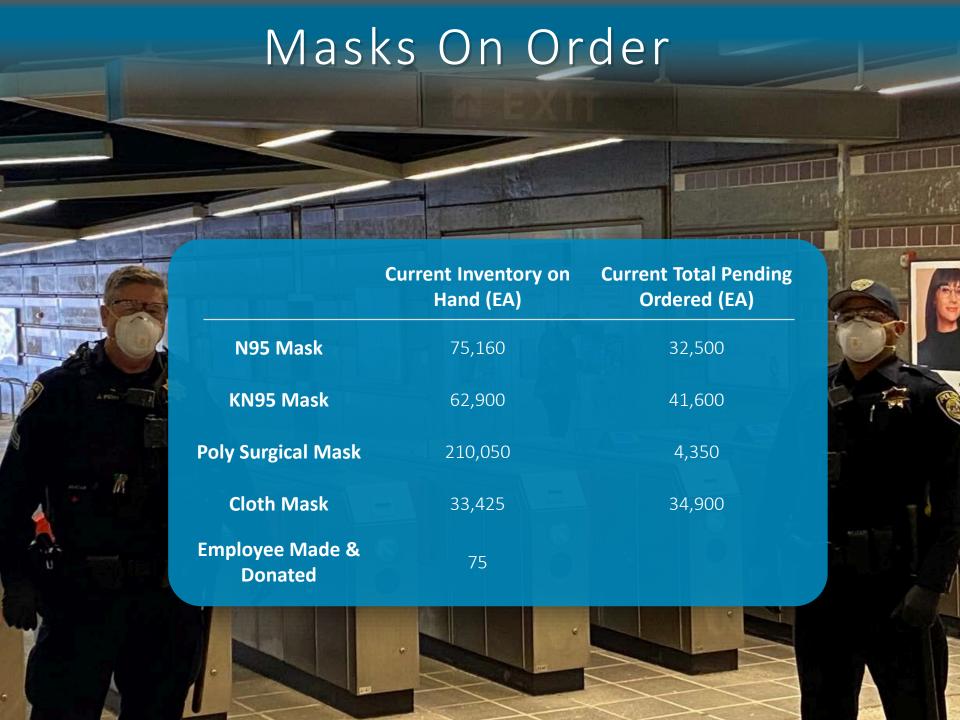
### **COVID-19** Response Update

May 28, 2020





### Front Line and Public Safety Efforts



### Critical Personnel Availability - Operations

|                                       | 4/13/2020    | 4/20/2020    | 5/4/2020     | 5/11/2020    | 5/18/2020    |
|---------------------------------------|--------------|--------------|--------------|--------------|--------------|
| Critical Position - Operations        | Availability | Availability | Availability | Availability | Availability |
| Train Operator                        | 89%          | 92%          | 89%          | 88%          | 93%          |
| Station Agent                         | 87%          | 89%          | 84%          | 81%          | 84%          |
| Operations Foreworker                 | 92%          | 95%          | 93%          | 93%          | 90%          |
| Train Controller                      | 87%          | 100%         | 77%          | 93%          | 86%          |
| Power Support Controller              | 80%          | 77%          | 100%         | 100%         | 100%         |
| Elevator Escalator Maintenance        | 79%          | 72%          | 88%          | 83%          | 74%          |
| System Service Workers                | 87%          | 84%          | 88%          | 88%          | 86%          |
| Traction Power Maintenance            | 86%          | 76%          | 79%          | 85%          | 80%          |
| Train Control Maintenance             | 86%          | 88%          | 90%          | 88%          | 88%          |
| Track & Structures Maintenance        | 95%          | 94%          | 94%          | 96%          | 74%          |
| Automatic Fare Collection Maintenance | 87%          | 89%          | 87%          | 87%          | 89%          |
| Transit Vehicle Mechanic              | 66%          | 53%          | 88%          | 89%          | 86%          |
| Transit Vehicle Electronic Technician | 74%          | 55%          | 84%          | 84%          | 92%          |
| Utility Worker/ Car Cleaner           | 50%          | 63%          | 80%          | 83%          | 71%          |
| RS&S Foreworker                       | 43%          | 56%          | 84%          | 95%          | 81%          |
| Electronic Repair Shop Technician     | 49%          | 65%          | 100%         | 100%         | 73%          |
| eBART Vehicle Mechanics               | 75%          | 75%          | 83%          | 83%          | 83%          |
| eBART Track & Civil                   | 50%          | 83%          | 50%          | 83%          | 60%          |
| eBART DMU Engineers                   | 84%          | 90%          | 89%          | 90%          | 83%          |
| eBART Custodians                      | 74%          | 60%          | 79%          | 70%          | 88%          |

### Technology Evaluations

- Tested new style electrostatic fogging application May 26
- Demonstration of UV process to disinfect train interiors June 2
- Assessing HEPA filters for Legacy and FOTF cars in progress
- Exploring UV in HVAC duct work for Legacy and FOTF Cars in progress



### Critical Personnel Availability - Police

| Critical Position - Police | 4/13/2020<br>Availability | 4/20/2020<br>Availability | 5/4/2020<br>Availability | 5/11/2020<br>Availability | 5/18/2020<br>Availability |
|----------------------------|---------------------------|---------------------------|--------------------------|---------------------------|---------------------------|
| Lieutenants                | 92%                       | 92%                       | 100%                     | 100%                      | 100%                      |
| Sergeants                  | 83%                       | 93%                       | 93.1%                    | 86.2%                     | 89.7%                     |
| Civilian Supervisors       | 80%                       | 100%                      | 100%                     | 100%                      | 100%                      |
| Police Officers            | 90%                       | 91%                       | 91%                      | 90.9%                     | 91.6%                     |
| Community Service Officers | 69%                       | 74%                       | 80%                      | 80%                       | 86%                       |
| Fare Inspectors            | 56%                       | 59%                       | 62.7%                    | 64.7%                     | 58.8%                     |
| Dispatchers                | 90%                       | 90%                       | 94.7%                    | 89.5%                     | 84.2%                     |
| Police Admin Specialist    | 100%                      | 100%                      | 100%                     | 100%                      | 100%                      |



### BART Police Department Citations Update

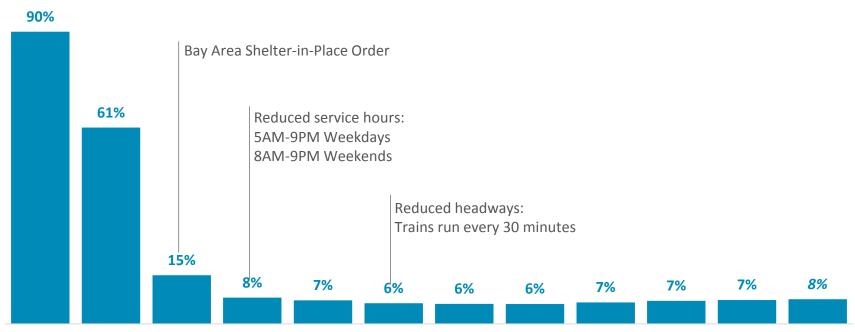
| Date Range          | <b>Proof of Payment</b> | Criminal |
|---------------------|-------------------------|----------|
| March 2 – March 8   | 168                     | 112      |
| March 9 – March 15  | 78                      | 106      |
| March 16 – March 22 | 37                      | 64       |
| March 23 – March 29 | 2                       | 29       |
| March 30 – April 5  | 4                       | 39       |
| April 6 – April 12  | 1                       | 41       |
| April 13 – April 19 | 0                       | 26       |
| April 20 – April 26 | 14                      | 56       |
| April 27 – May 3    | 4                       | 42       |
| May 4 – May 10      | 1                       | 66       |
| May 11 – May 17     | 6                       | 55       |



### Ridership Update

### Ridership Tracker

### BART Weekly Ridership Tracker during COVID Pandemic % of Expected Baseline Ridership

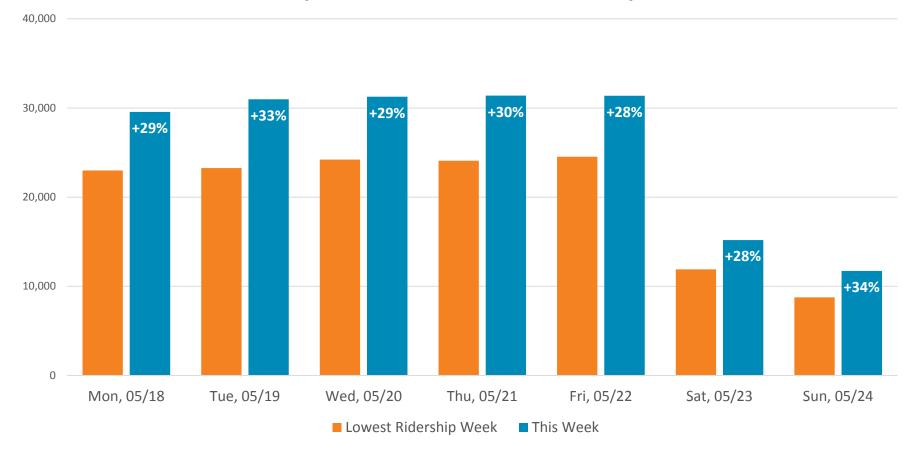


3/2/2020 3/9/2020 3/16/20203/23/20203/30/2020 4/6/2020 4/13/20204/20/20204/27/2020 5/4/2020 5/11/20205/18/2020 Week of



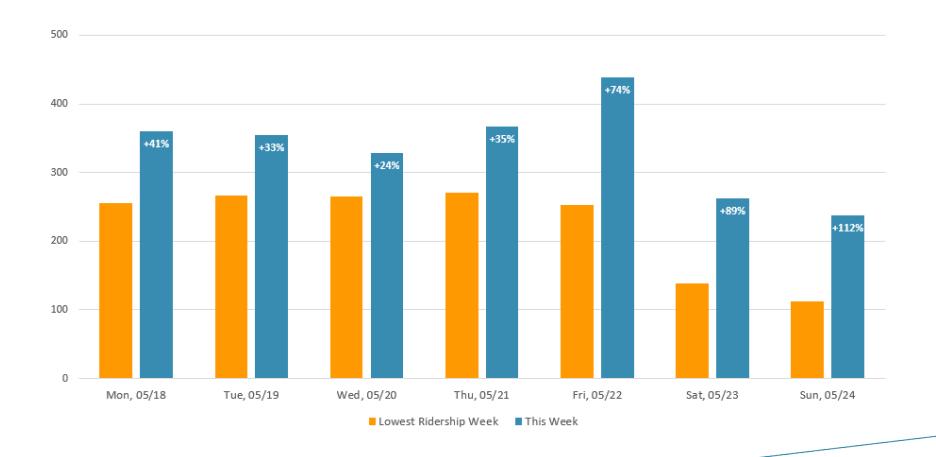
### BART Ridership Variance

#### **Ridership Variance Since Lowest Ridership Week**



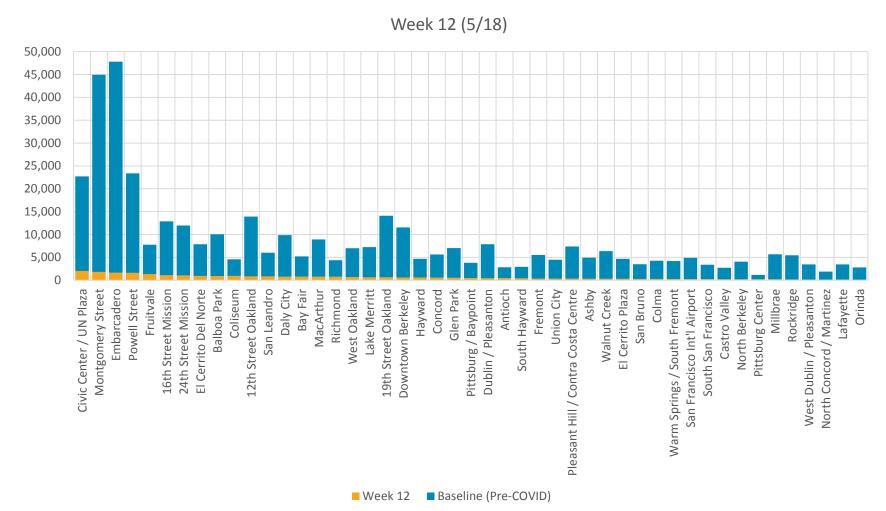


### Capitol Corridor Ridership Variance





### Average Weekday Exits by Station





### Rebuilding Ridership Taskforce













#### **HEALTH MEASURES FOR RIDERS**

#### Masks/Face Coverings

- · continuation of face covering requirement
- distribute masks to employees and riders

#### **Touchless**

 Clipper autoload or adding value online

#### **Self Reporting**

- strategies to promote employee self-reporting
- compliance with CDC guidelines

#### SAFETY MEASURES FOR RIDERS

#### **Enforce Public Safety**

 BART Police Department 3-pronged approach

#### **Monitor Public Safety**

- regularly tracking train car capacity
- BART Police and other staff monitoring rider compliance with mask and social distancing guidelines

#### Other Safety Measures

station hardening efforts

#### PREVENT RISKS TO RIDER HEALTH AND SAFETY

#### Public Policy

 guidance from local, regional, and federal government to ensure BART riders are safe

#### **BART System-Wide Interventions**

- processes and strategies to disinfect and sanitize
- regular cleanings, hospital-grade disinfectant, fogging

#### BUILD TRUST AND CONFIDENCE WITH RIDERS, EMPLOYEES AND BAY AREA COMMUNITY

#### **External Communication**

- traditional and social media strategies
- in-station and train car messaging
- rider survey

#### Internal Communication

• collaboration with labor unions

#### **Business Community**

- virtual outreach opportunities
- collaboration with Bay Area corporations
- survey to business community

#### ADVOCATE FOR ADDITIONAL FEDERAL FUNDING

**CARES Act Tranche 2** 

**HEROES Act and Future Federal Funding** 

#### **Regional Task Forces**

• MTC Blue Ribbon Task Force

#### **ENSURE NETWORK CONNECTIVITY (PRINCIPLE 5, MTC)**

regularly collaborating with regional transit agencies



### **Advocacy Update**

### Federal Advocacy Update

- On May 15, the House passed the HEROES Act, a \$3 trillion COVID-19 emergency funding package.
- The bill is considered dead on arrival but serves as a starting point for negotiations with Republicans and the Administration.
- The House and Senate are not expected to begin negotiations until the end of the month.
- BART's advocacy will continue with regional, state, and national efforts to ensure the bill is taken up by the Senate and ultimately contains additional funding for transit beyond \$15.75 included.



# Metropolitan Transportation Commission (MTC) Blue Ribbon Transit Recovery Task Force

Task Force Chair — Jim Spering

#### **Other MTC Representatives**

- Scott Haggerty
- Alfredo Pedroza
- Dave Cortese
- Nick Josefowitz
- Gina Papan
- David Rabbitt
- Amy Worth
- Therese W. McMillan

#### State of California Representatives

- Sen. Jim Beall (or designee)
- Assembly member David Chiu (or designee)
- CalSTA Secretary David S.
   Kim (or designee)

#### **Transit Agency Representatives**

Robert Powers, BART

Michael Hursh, AC Transit

Rick Ramacier, CCCTA

Denis Mulligan, GGBHTD

Michael Tree, LAVTA

Nancy Whelan, Marin Transit

Jim Hartnett, SamTrans/Caltrain

Jeffrey Tumlin, SFMTA

Nuria Fernandez, VTA

### County Transportation Agencies Representative

Daryl Halls, BACTA Chair

#### **Stakeholders**

- Bay Area Council
- Disability Advocate/ Independent Resource Center of Contra Costa &
- Solano Counties
- Labor representative
- MTC Policy Advisory Council
- Seamless Bay Area
- Silicon Valley Leadership Group
- Transform
- Urban Habitat



# Metropolitan Transportation Commission (MTC) Blue Ribbon Transit Recovery Task Force

- First Meeting: Friday, May 29, 2020
- Committee expected to meet several times prior to the July 29 at which time they will recommend a distribution of the remaining CARES funds.
- After July, it is expected the task force will meet monthly for the next ten months (to May 2021).
- In addition to the distribution of the CARES funds, and any other possible federal funds, the task force will assess transit operators' recovery plans and make recommendations on the "repositioning of transit for the future through institutional and operational changes."



### State Advocacy Update

- On May 14, the Governor released his May Revision to the Fiscal Year 2021
   State Budget
- \$54 billion deficit is the highest in California's history and three times the size of the state's reserve funds
- The State Transit Assistance (STA) program projects a decrease of about \$278 million from January forecasts
- Cap and Trade funding for transit remains stable, but facing new uncertainty
- The Budget relies on additional federal funds to state and local governments
- The Administration is requesting \$1 trillion be included in the next relief package



# Employee & Labor Partner Engagement

### **Employee & Labor Partner Engagement**

### **Employee Testing**

- Second onsite employee (non-public facing, working in right-of-way) tested COVID-19 positive.
- 54 contacts identified and tested, 38 negative, others awaiting results.
- Over 110 employees total have utilized the hotline.



