## SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT

## MEMORANDUM

**TO:** Board of Directors

**DATE:** February 21, 2020

**FROM:** General Manager

SUBJECT: Quarterly Service Performance Review – Second Quarter FY 2020

Attached is the "Quarterly Service Performance Review – Second Quarter FY 2020" presentation that will be presented at the February 27, 2020 meeting as an information item.

If you have any questions about the document, please contact Tamar Allen, Assistant General Manager, Operations at (510) 464-7513.

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cc: Board Appointed Officers Executive Staff