



Vision for Safety

BART Police Department

BART Board 2020 Workshop



Vision

Regain the public's trust by making
BART welcoming and safe for all of
our riders and employees.

Rider Perspectives on BART Safety



Camille Hack
@camilleislife

Trying to get to work on @SFBART and have a guy smoking something out of a pipe - this is NOT okay and I DO NOT feel safe on #bart - police are only on trains in the afternoons, clearly a morning police presence is needed



James Hong
@Himinay

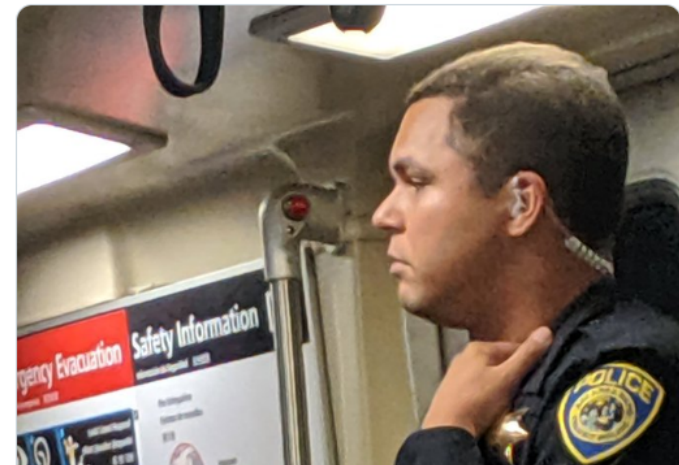
Replying to @SFBART

Can we get police officers on late night trains? I ask this every time with zero response. Convince me why not having police presence on late night trains is a good idea.



Ken Shigematsu
@ken_shigematsu

I appreciate the 2 officers riding on my commute train to Oakland this morning. I hope to see this more often.
@SFBART



- GM Listening Tour:
 - “Things can get sketchy and I don’t always feel safe.”
 - “I’ve noticed more police in stations but not on the trains.”
 - “Safety is all over the map. I feel safe during crowded commute times, but evenings are less safe.”

How to Achieve The Vision

- Increase presence on trains and stations.
- Implement new deployment strategies.
- Fully staff police department.
- Emphasize Community Policing.
- Ensure transparency and accountability.

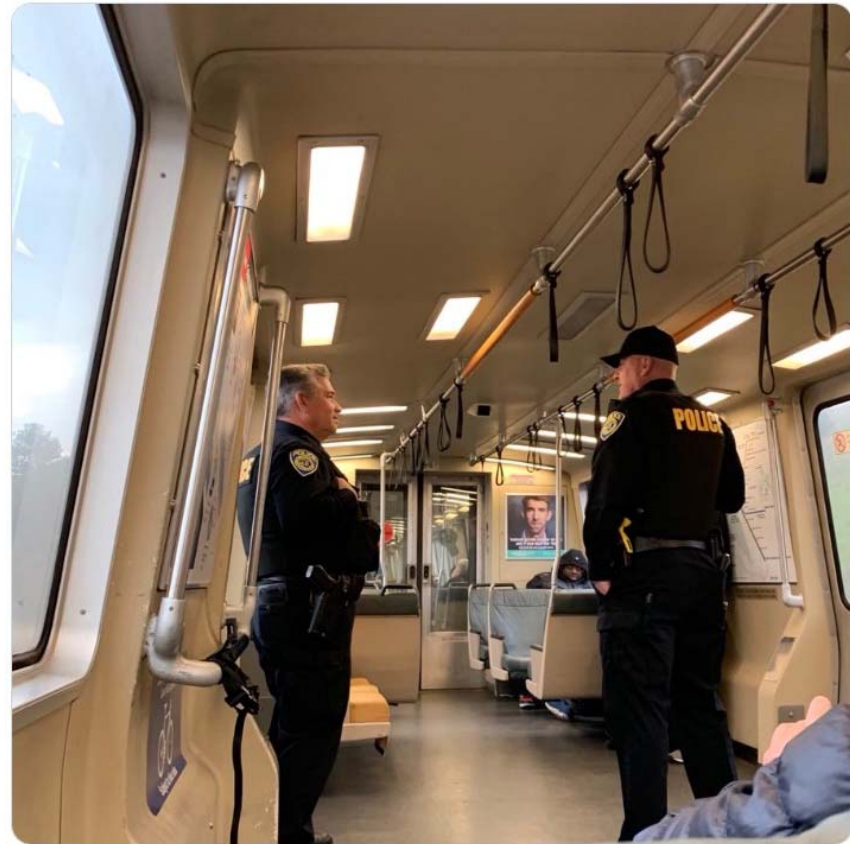
Increased Presence On Trains

- Train Teams
 - Deployed January 13, 2020
 - 12 sworn officers
 - Teams of 2
 - Function
 - High Visibility
 - Evenings & Weekends
 - Respond to on-train service calls



Tim Grayson ✓
@AsmGrayson

Met two very kind @SFBART officers on my ride yesterday as they were saying hello to everyone on our train. Thank you for working to keep BART friendly and safe



Increased Presence On Trains: Feedback



BART deploys 12 new officers on trains to tackle crime

By Aja Seldon | Published January 13 | BART | KTVU FOX 2



nico @nicoeramirez · 10h

Replying to @SFBART

I've actually seen at least one cop at every station from glen park to Pittsburg bay point. Good job Bart



J.B. @jbinwc_twit · 18h

@SFBART seeing more Bart police on trains, I'm now headed to SF , just left west Oakland, thank you Bart PD



1



Nicole @MissNic1984 · 11h

Replying to @SFBART

The riders really appreciate it (I take the BART to and from work).



Increase Presence In Stations

Expanding Fixed Post Coverage

- Dedicated officers assigned to individual stations
- Partnering with Station Agents
- Sworn officers/CSOs
- Data driven, hot spots, high call for service locations
- Special Events

Increased Presence: Fare Inspections

- Board approved policy based on non-discretionary enforcement
 - Systematic approach
 - Everyone asked for proof
- 20 Fare Inspector Positions
- Fare Inspectors add to uniformed presence

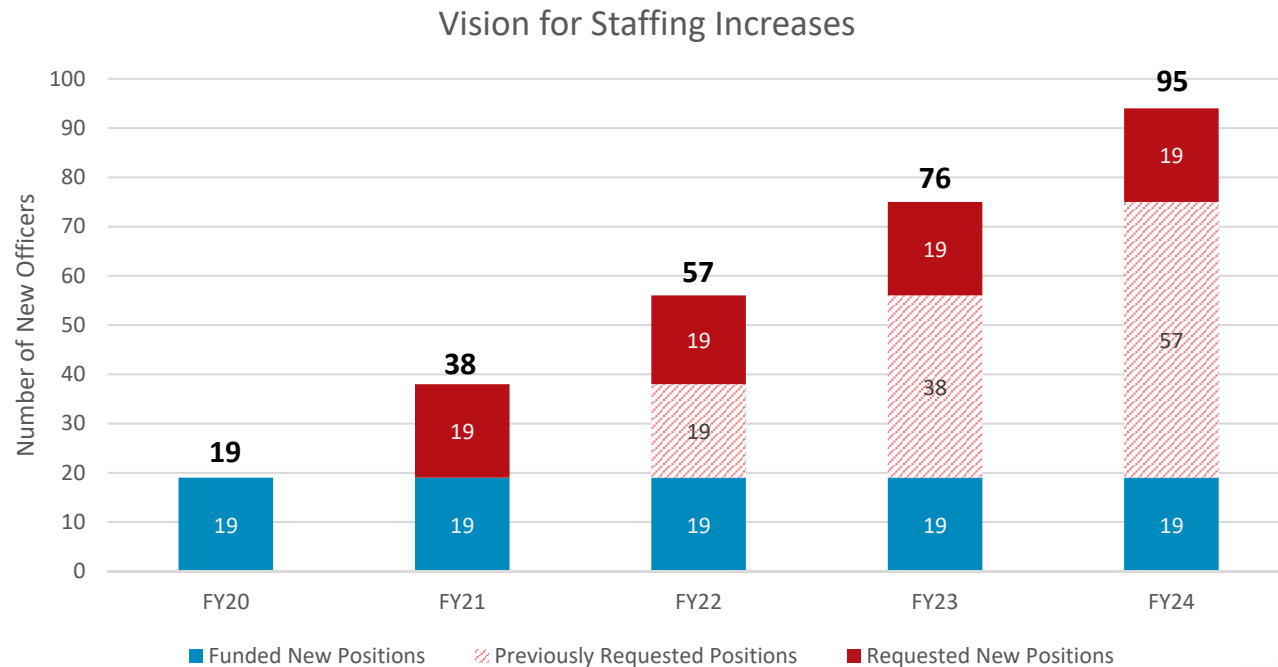


Joaquin Menchaca
@Joachim8675309

[@SFBART](#) Sincerely thank you to fare inspections. There have been numerous bad actors on BART, this will help mitigate that.

Fully Staff Police Department

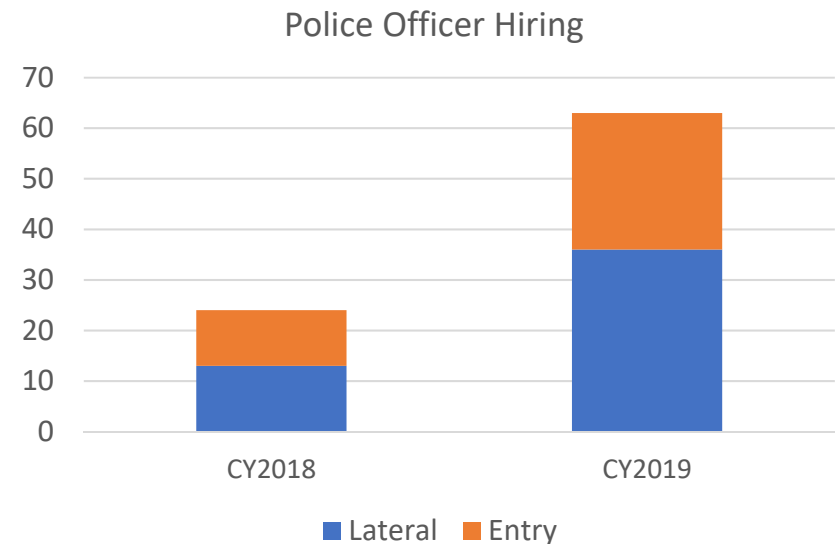
Increase staffing by 95 police officers over 5 years.



Fully Staff Police Department

Hires in 2019

- Highlights:
 - Officers: 63
 - CSOs: 12
 - Fare Inspectors: 15
 - Dispatchers: 5
- Officer Attrition: 36 (including 6 promotions)
- Net Officers 2019: +27
- Net Officers 2018: +2



Emphasize Community Policing

- Fixed Post Benefits
 - Officers will build bonds and relationships
 - Ownership over stations
 - Connect with riders, understand the community
- Meet & Greets at Stations
 - Start with station staff
 - Connect with riders



Emphasize Community Policing

Ambassador Pilot Program

- 10 Ambassadors in teams of 2
- Reports to BART Police Department
- Successfully launched February 10th
- 6 month Pilot

When:

- 7 days a week, 2PM – Midnight
- Team Schedules
 - 4 days a week, 10 hours/day
 - Sat – Tues & Wed. – Sat
 - Double coverage on Sat

Where:

- Highest ridership, maximize impact
- Alternate routes for commute period



Community Policing: Homeless Outreach

- BART Crisis Intervention Coordinator
- Contracted Outreach Workers
 - Connect to services
 - Crisis Intervention
 - Advocate for funding/collaboration
- Teams Across Multiple Counties
 - Two teams of two in San Francisco, MUNI Partnership
 - One team of two in Contra Costa County, working nights
 - Alameda County team beginning January 2020
 - San Mateo team and Santa Clara team beginning in 2020



Community Policing: Partnerships

- Building partnerships with cities and communities that BART serves
 - Participate in “Operation Focus Lens,” an ongoing multi-jurisdictional effort to combat cell phone thefts in the Bay Area
 - Working with SFMTA/Muni to coordinate fare inspection and security/safety in shared stations
 - Holding regular meetings with Oakland Police command staff to collaborate on crime strategies and share latest data
 - Joint patrols with other law enforcement partners



Accountability & Transparency: Training

- BART PD has been on the forefront of training
 - Fair and impartial policing (Upon hire/ 5 years)
 - Crisis intervention (89%)
 - Perishable skills (Annually)
 - De-escalation (AOT)
- Advanced officer training (AOT)
- Training is required for all new employees to meet our high standards, as well as POST standards.

Accountability & Transparency: Public Information

- Daily Police Logs
- Daily posting of crime data on [crimemapping.com](https://www.crimemapping.com)
- Monthly posting of Chief's Report, including crime data, on [bart.gov](https://www.bart.gov)
- Regularly available for interviews with news media
- Active presence on social media
- CALEA Accreditation ensures best practices are followed



Accountability & Transparency: Oversight

- Office of the Independent Police Auditor
 - Reports directly to the board
 - Collaborative working relationships with command staff and unions
- Citizens Review Board
 - Reports to the public
 - Appointed by the board
 - Monthly meetings with open forum, case updates, and crime trends



Accountability & Transparency: Maximizing Use of Technology

- BART Watch App
 - 84,000 downloads
- Surveillance Cameras – trains, stations, parking – 4,000+ cameras
 - Transitioning from analog to digital
- Data driven deployment
 - Identify trends in data
 - Strategic deployment of resources



Achieving the Vision: Next Steps

- Filling vacancies and continuing to recruit
 - Fare Inspectors & Ambassadors fully staffed
 - Recruiting CSOs and expect to fill all positions by spring
 - Ongoing recruitment of sworn officers
- Increase Train Team Patrol
 - Expand to two teams of 10
 - Adds weekend coverage
- Pilot Fixed Post deployment
 - Analyzing data now
 - Establish initial stations
- Evaluate Ambassador Pilot Program





Vision for Safety & Security

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