



## EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL: <i>Rodrick Lee</i> 2 JAN 2018		GENERAL MANAGER ACTION REQ'D:		
DATE: 12/26/2018		BOARD INITIATED ITEM: No		
Originator/Prepared by: Roddrick Lee Dept: Gov't & Community Relations	General Counsel <i>[Signature]</i> 12/31/18 [ ]	Controller/Treasurer <i>[Signature]</i> 12/31/18 [ ]	District Secretary <i>[Signature]</i> 12-31-18 [ ]	BARC <i>[Signature]</i> 12/31/18 [ ]
Signature/Date: <i>[Signature]</i> 12-31-18				

### Transit Security Advisory Committee Membership Appointments and Reappointments

#### PURPOSE:

Request the BART Board of Directors to appoint nominated candidates, Crystal Raine and Jessie Jones; and re-appoint Janet Abelson, Chris Finn, Sue Kuipers, and Armando Sandoval to the Transit Security Advisory Committee (TSAC).

#### DISCUSSION:

The BART Board approved the creation of the TSAC in October 2012 to implement AB 716 (Dickinson), which created a pilot program allowing BART to issue prohibition orders. In 2017, the BART Police Department was granted permanent legislative authority through AB 730 (Quirk) to issue prohibition orders to persons cited or arrested for certain offenses. The overall purpose of the prohibition order program is to better protect riders and BART employees by reducing passenger misconduct and disruptions in the BART system. As mandated by law, the BART Transit Security Advisory Committee (TSAC) was created to monitor the number of citations and exclusions issued by BART and oversee the training of transit personnel. Board-appointed members of the TSAC are professionals in the areas of mental health, homelessness, public safety, disability rights and youth advocacy.

#### New Candidates for TSAC Membership:

- Jessie Jones, a candidate for membership to the TSAC, works with Homeless Outreach Teams in the City and County of San Francisco and will serve as a youth advocacy professional.

- Crystal Raine, a candidate for membership to the TSAC, is a Community Resource Coordinator with the Union City Police Department and will serve as a public safety professional.

**Reappointment of Existing TSAC Members:**

- El Cerrito City Councilmember Janet Abelson, a candidate for reappointment to the TSAC, is a member of the BART Accessibility Task Force and will serve as a disability rights advocate.
- Chris Finn, a candidate for reappointment to the TSAC, is a BART Operations Foreworker and will serve as an At-Large Representative.
- Chaplain Sue Kuipers, a candidate for reappointment to the TSAC, is the BART Chaplain and will serve as a youth and mental health advocate.
- Armando Sandoval, a candidate for reappointment to the TSAC, is the BART CIT Coordinator and Community Outreach Liaison and will serve as a mental health advocate.

These TSAC membership recommendations are being submitted to the BART Board for consideration.

The prospective candidates, if approved by the BART Board, will be officially seated or reelected as members of the TSAC on January 22, 2019 for a term of two years, or until the BART Board announces appointments and/or re-appointments for a new term.

**FISCAL IMPACT:**

The two new Committee members will be provided a \$15 stipend per meeting via Clipper Card for travel to and from meetings. A total annual cost of approximately \$360.

Funds will be budgeted in the Office of the District Secretary, Dept. 0401141, Account 603110-Travel & Mtgs Out of Distr-Empl. Funding for travel to and from TSAC meetings in the fiscal year are included in the Office's existing operating budget. Funding for subsequent years will be included in the proposed annual operating budget, which is subject to Board approval.

This action is not anticipated to have any fiscal impact on the unprogrammed District

reserves in the current fiscal year.

**ALTERNATIVE:**

Do not make the appointments nor the reappointments.

**RECOMMENDATION:**

Appoint Crystal Raine and Jessie Jones; and reappoint Janet Abelson, Chris Finn, Sue Kuipers, and Armando Sandoval to the Transit Security Advisory Committee (TSAC).

**MOTION:**

The BART Board accepts the recommendation and appoints the nominated candidates, Crystal Raine and Jessie Jones; and reappoints Janet Abelson, Chris Finn, Sue Kuipers, and Armando Sandoval to the TSAC for a term beginning January 22, 2019 for two years, or until the Board makes new appointments and/or reappointments for a new term.

# Jessie P. Jones

## Experience

### **Nov 2018 - Current - Director of Youth and Community Life, Faith Christian Fellowship, Walnut Creek, CA**

- Developing and implementing new programs for Middle School, High School, and College Aged Youth within our local community
- Creating innovative marketing, web and graphic design campaigns for fund raising, and furthering community awareness
- Overseeing Project management and serving as a liaison between youth, parents, and our immediate community

**Notable Successes:** Developed 3 youth programs that are scheduled to launch within 90 days of their conception

### **Feb 2017- Current - Bart PD/MUNI Homeless Outreach Specialist, S.F. Homeless Outreach Team, San Francisco, CA**

- Assisting BART PD, EMS & SFPD with homeless encampment resolution efforts, service referrals & connections
- Attending BART PD MDFT meetings & debriefing outreach strategy & methodology with CIT Coordinator & Zone 4 Officers
- Generating and presenting detailed reports & client encounter statistics for Bart PD & MUNI superiors

**Notable Successes:** Successfully connected 76% of BART's Most Critical Cases to social services and resolved 26% of Critical Cases

### **March 2015 - Dec 2016 Member Advocate and Member Staff Manager, Trinity Center, Walnut Creek, CA**

- Oversaw crisis intervention & case management to homeless, high risk, suicidal, & dual diagnosis adults
- Partnered with city council, WCPD, social services, medical, & mental health providers to further homeless resolution efforts
- Responsible for daily program management and supervision of 8-10 member staff

**Notable Successes:** Successfully connected over 40 homeless adults to full-time and part-time employment opportunities within the first year of my employment training program's conception

### **Nov 2014 - Apr 2015 Shelter Manager, Y.E.A.H "Youth Advocacy & Housing", Berkeley, CA**

- Provided advocacy services for gang-related, dual diagnosis, homeless, & other at-risk youth within the immediate community
- Managed all shelter operations according to facility policies & procedures, documented any incidents of serious violations
- Facilitated crisis control & de-escalation when applicable while working with B.P.D & mobile crisis to resolve major behavioral health concerns

**Notable Successes:** Published in the Berkeley Spirit Newspaper for my work with the homeless and my personal impact in the community.

## Education and Training

**(California Security Training Academy)**  
Sacramento, CA – July 2009

**Security Officer Level I, II, & III**  
Powers to Arrest  
Crowd Control  
Basic Field Notes & Report Writing  
Courtroom Demeanor  
Liability & Legal Aspects  
Search & Seizure  
Preserving the Incident Scene

40 Hours) Bureau of Security & Investigative Services #348  
Cert # 0907-029

**(Diablo Valley College)**  
Concord, CA – Current

**AA. in Addiction Counseling**  
Relapse Prevention Therapy  
Motivational Interviewing  
Dual Disorders  
Group Process and Leadership

**(National Counsel for Behavioral Health)**  
Oakland, CA – June 2018

**Mental Health First Aid Certification**  
Suicide Prevention and Assessment  
Mental Health Assessment  
Crisis Intervention and Triage

**Baton Permit**  
(8 Hours) Bureau of Security &  
Investigative Services  
#348 Permit No 158794

**Exposed Firearms Permit**  
(14 Hours) Bureau of Security & Investigative Services  
#348 Cert # FQ09-193

**(Association of Certified Biblical Counselors )**  
Walnut Creek, CA – Current

**Biblical Counseling Certification**  
Marriage and Family Dynamics  
Addiction Counseling  
Theology

**(Midwest Counter Drug Institute)**  
Mountain View, CA – May 2018

**Assessing Non-Verbal Cues Certification**  
Assessing Microaggressions  
Assessing Non-Verbal Cues for Violence  
Assessing Non-Verbal Cues for Deception

## Crystal Raine

<b>Objective</b>	To secure a position with the San Francisco Bay Area Rapid Transit District Transit Security Advisory Committee (TSAC) by providing general input related to community services such as accessibly access upgrades by utilizing my unique skill set in customer service, supervisory, organizational experience and law enforcement background.
<b>Summary</b>	<p>An energetic self-starter with the ability to multi-task to meet a variety of deadlines while remaining detail oriented, thorough and accurate under pressure. Highly motivated and result oriented with solid supervisory and organizational skills. Customer-focused, adaptable, reliable, positive, high-energy, self-motivated a team player who thrives in a fast-paced, dynamic environment. Able to work effectively in a team environment as well as exercise independent judgment and solid decision-making. Strong interpersonal skills and a positive attitude. Able to manage in a diverse environment with a focus on BART's rules and customer service.</p> <p>Experience accumulated though 6 years of successfully establishing and managing one of the police department's highly valued public outreach programs (Community Oriented Policing and Problem Solving - COPPS Unit for 2 years under the Police Chief, Darryl McAllister at Union City PD and for a total of 4 years as a COPPS Unit Coordinator with BART PD. This position includes regular coordination with Union City Managers, and in the past with BART Board of Directors, BART Executive Staff and interest groups on behalf of the Police Chief. The opportunity to chair and serve on several BART committees facilitating problem-solving efforts and project management.</p> <p>Broad industry experience in the COPPS Unit, both municipal and transit, will also help me to organize, direct and coordinate the development and implementation of the BART's social media and community engagement strategy for this accessibility program.</p> <p>Additionally, being involved with the Emergency Command Center (EOC) under leadership of EOC Manager, Marla Blagg was an experience in seeing how the BART system would operate in an emergency.</p> <p>Goals in this work environment may include providing sensitivity and accessibility</p>

	<p>training for front-line BART employees, representing BART at various events, overseeing BART's reasonable accommodation program and providing accessibility guidance on policies, procedures and projects at BART.</p> <p>This position may encompass being responsible for accessibility coordination at BART, by working with passengers, BART staff and external stakeholders to make BART accessible for everyone. Ongoing tasks may include a broad range of customer access issues, with the most important ones being to ensure that BART remains fully compliant with the rules and regulations of the Americans with Disabilities Act and is accessible to all.</p>	
<b>Skills include:</b>	<ul style="list-style-type: none"> <li>• Self-motivated</li> <li>• Social media- Facebook, Twitter, Nixile, Next Door, Instagram, Snapchat etc.</li> <li>• Team liaison</li> <li>• Receive and respond to citizens inquires</li> <li>• Defusing volatile situations</li> <li>• Team leadership and large groups</li> </ul>	<ul style="list-style-type: none"> <li>• Sensitive and comfortable working with diverse community groups</li> <li>• Supervisory experience</li> <li>• Detail and task oriented</li> <li>• Data management - IBM/Macintosh, Windows 10, Microsoft Office 2010 (including: Word, Excel, PowerPoint) Publisher, Dragon Speak,</li> <li>• Outreach Event Coordination</li> <li>• Team/Community Liaison</li> <li>• Organize District correspondence on behalf of the Police Chief and the General Manager's Office</li> </ul>
<b>Experience</b>	<p><b><i>Union City PD</i> <span style="float: right;"><b>2016-Current</b></span></b>  <b><i>Union City, CA</i></b>  <b>Community Resource Coordinator- (COPPS) Unit Coordinator</b></p> <ul style="list-style-type: none"> <li>• Create and coordinate multiple community outreach programs (NNO, shop a Cop, toy drives, Reading with Cops, Coffee with Cops, etc.)</li> <li>• Member of Social Media Management team (Facebook, Twitter, Nixle, Union City Patch)</li> <li>• Member of Public Information Officer (PIO) team</li> <li>• Volunteer Coordinator – Including Special Dementia Friendly Program Volunteers</li> <li>• Member of California Crime Prevention Officers' Association (CCPOA) Create and Coordinate crime prevention programs – Safety Presentations, Safety Awareness events Neighborhood Watch and Business Watch groups</li> </ul>	

**BART PD**

**2012-2016**

**Oakland, CA**

**Community Service Officer(CSO)/ COPPS Unit Coordinator**

- NOBLE Law and Youth Training- Certification – 2014
- Crisis Intervention Training (CIT)–2013
- Crime Prevention by Environmental Design(CPTED) – 40hr course completed-2013
- Emergency Operations Center (EOC) – CSO Coordinator – Emergency response team
- Program facilitator for implementation of AB716 Prohibition Order authority
- Staff liaison for multiple workgroups- examples: Transit Security Advisory Committee (TSAC), Metal Theft Strategy Task Force, BART Accessibility Task Force (BATF) – ADA Compliance Task Force, Cal Trans- City of Oakland, Multi-Disciplinary Forensic Team (MDFT)
- Coordinate internal and external agencies for Crime Problem Solving, Community Outreach and Homeless Encampments
- Oral Board Panelist for internal and external Community Service Police related careers (ex. BART CSO boards, City of Oakland positions)
- Lead problem solving efforts regarding community issues, particularly those that require multi-jurisdictional responses
- Lead/Supervise 8 COPPS Zone Community Service Officers (CSO) in problem solving efforts regarding community issues, such as homeless encampments but all including outreach events specific identified for each Zone including NNO activities
- Coordinate outreach to patrons using multimedia and interface methods. that require multi-jurisdictional responses
- Develop long and short-term program goals and evaluation measures
- Encourage and engage in customer satisfaction and optimal employee performance
- Represent the Chief of Police to various interest groups at public meetings, such as the BART Accessibility Task Force and the BART Bicycle Task Force.
- Plan and prepare written reports and recommendations to California's State Legislature, Chief of Police and Department staff via staff meetings, board presentations, newsletters and e-correspondence
- Manage financial and human resources to accomplish tasks

**Continuously involved in ways to improve performance and quality of service**

	<p><b>BART PD</b> <span style="float: right;"><b>2010-2012</b></span>  <b>Oakland, CA</b>  <b>Community Service Officer (CSO)</b></p> <ul style="list-style-type: none"> <li>• Awarded Co-Community Service Officer of the Year - 2012</li> <li>• CSI – 40hr course completed- 10/2011</li> <li>• Independent patrol and parking enforcement</li> <li>• Encourage and engage in customer satisfaction and optimal employee performance</li> <li>• Provide technical assistance to police personnel involved in safety and community service activities throughout the District.</li> <li>• Issuing citations for parking violations, patrolling parking facilities, stations and trains, conducting surveys,</li> <li>• Regularly providing police presence at board meetings, facilitate in taking crime reports.</li> </ul> <p><b>Continuously involved in ways to improve performance and quality of service</b></p> <p><b>BART PD</b> <span style="float: right;"><b>2010</b></span>  <b>Oakland, CA</b>  <b>Police Officer Candidate</b></p> <ul style="list-style-type: none"> <li>• ACSO Graduate 10/22/2010</li> <li>• Sworn Officer Street Patrol in all four counties that BART serves.</li> <li>• Defensive tactics training</li> <li>• Firearm training</li> </ul> <p><b>Continuously involved in ways to improve performance and quality of service</b></p>
	<p><b>United Airlines</b> <span style="float: right;"><b>1993-2010</b></span>  <b>San Francisco, CA</b>  <b>Flight Attendant</b></p> <ul style="list-style-type: none"> <li>• Emergency Safety Professional – 1<sup>st</sup> responder &amp; Evacuation Manager</li> <li>• Self-managed groups of 3-18 attendants in service and safety situations.</li> <li>• Encourage and engage in customer satisfaction and optimal employee performance</li> </ul> <p><b>Continuously involved in ways to improve performance and quality of service</b></p>



	<p><b>In-Flight Duty-Free Sales Representative 1989-1993</b></p> <ul style="list-style-type: none"> <li>• Created and maintained computerized inventory for over 15 international and domestic stations for Duty-free products.</li> <li>• <u><b>Import/Export</b></u> -- Maintained contracts with domestic and over-seas vendors.</li> <li>• Warehoused and shipped products to appropriate locations.</li> <li>• Responsible for receiving shipments and maintaining physical inventory.</li> </ul> <p><b>Continuously involved in ways to improve performance and quality of service</b></p>
<b>Education</b>	<p><b>University of Phoenix</b></p> <p>Completed 50% of MBA program in Business Admin.</p> <p><b>University of Phoenix 2007</b></p> <p>Bachelor of Science Degree in Business Admin/Management</p> <p><b>San Francisco State University 1986-1990</b></p> <p>Completed 4 years studying Business Administration.</p> <p><b>Bishop O'Dowd High School, CA 1986</b></p>
<b>Computer Literacy/ Technological Expertise</b>	<ul style="list-style-type: none"> <li>• Working knowledge of BART Programs: Outlook, Maximo, Telestaff, Alliance, Citrix, CADS, Crimes and Cal Photo, Aeries</li> <li>• Demonstrated literacy in IBM/Macintosh, Windows 10, Microsoft Office 2010 (including: Word, Excel, PowerPoint) Publisher, Dragon Speak, Facebook, Twitter, Nixile, Next Door, Instagram, Snapchat etc...</li> <li>• Familiar with Software for creating Websites and other work-order processing software (ex. StoresOnline, Corrigo)</li> </ul>
<b>Affiliations</b>	<p>National Alliance of Mental Illness (NAMI – San Francisco Bay Area) Fundraiser</p> <p>Northern California Special Olympics – Volunteer/Fundraiser</p> <p>National Organization of Black Law Enforcement (NOBLE) Volunteer</p> <p>California's Crime Prevention Officer's Association – Member</p>

