



### Workshop Agenda

**Introductory Remarks** 

**Regional Context and Financial Outlook** 

Break

Financial Stability: Short- and Long-term Strategy

Break

Working Lunch: Customer Satisfaction Survey

Break

Improving Customer Experience

Break

Summary Wrap Up







#### **Regional Context and Financial Outlook**

Board Workshop February 23, 2023



#### **Presentation Overview**

- Regional Context and Trends
  - Economic Trends and Recovery
  - Employment Trends
  - Remote Work Trends
  - Travel and Ridership Trends
  - Climate Policy
- Financial Outlook
  - Ridership Trends and Projections
  - Operating Revenue and Expense Projections
  - Fiscal Runway and Next Steps



#### **Regional Context and Trends**

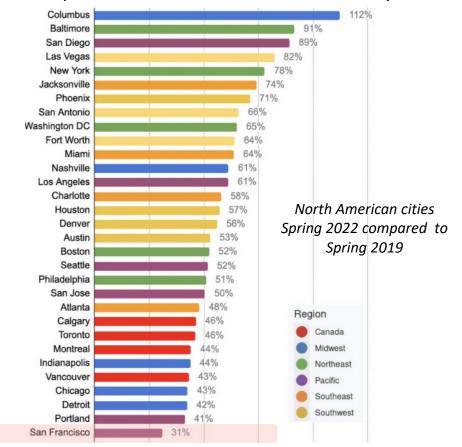


#### Economic Trends & Recovery

#### • Downtown San Francisco activity lagging post-COVID

Austin 91% Dallas 80% 67% Tampa 66% Phoenix Seattle 64% Miami 61% Denver 60% 59% Houston Charlotte 58% 58% Atlanta 52% Boston Economic recovery score 48% Riverside 48% San Jose uses metrics related to jobs, Portland 43% people, investment, Chicago 43% economic activity, and costs San Diego 41% Minneapolis 40% Detroit 38% Philadelphia 38% St. Louis 37% Washington D.C. 37% Los Angeles 35% 32% New York Baltimore 25% San Francisco



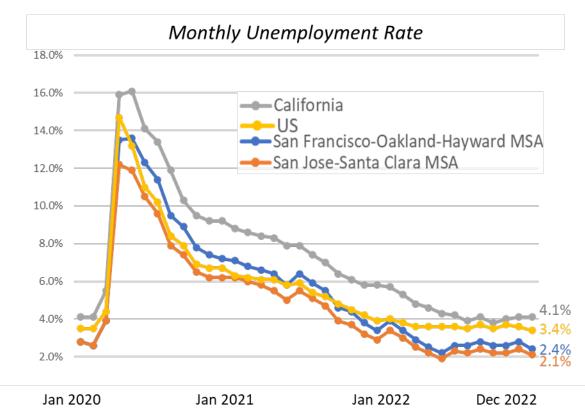


#### Compare Downtown Mobile Phone Activity

Source: UC Berkeley/University of Toronto – Downtown Recovery Study

### **Employment Trends**

- National indicators of a labor shortage
  - 2.8 M fewer workers than pre-pandemic
  - Two times more job openings than unemployed workers
- Regional unemployment rates lower than state and nation
- Hiring challenges felt across region



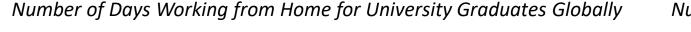


Source: Bureau of Labor Statistics

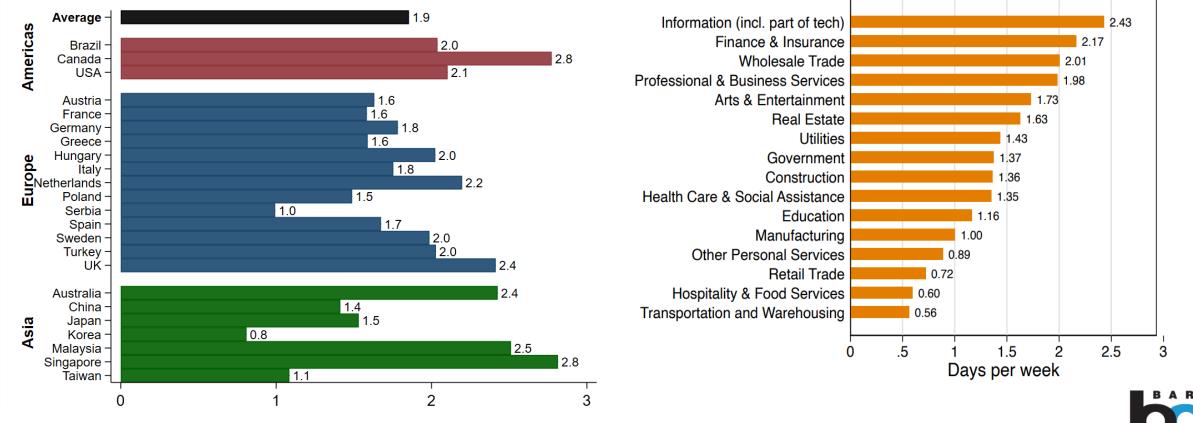


#### Remote Work Trend

- Global average is around two days per week
- Higher in US for information, finance, professional and business services

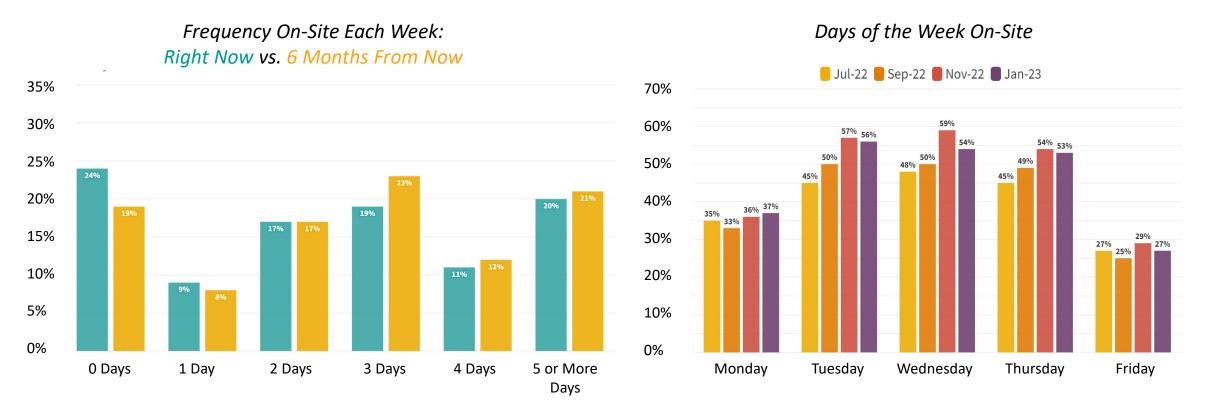


Number of Days Working from Home by Sector (US only)



#### Bay Area On-Site Work Trends

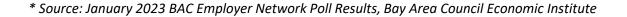
- Average two to three days per week
- Tuesday, Wednesday, and Thursday most common

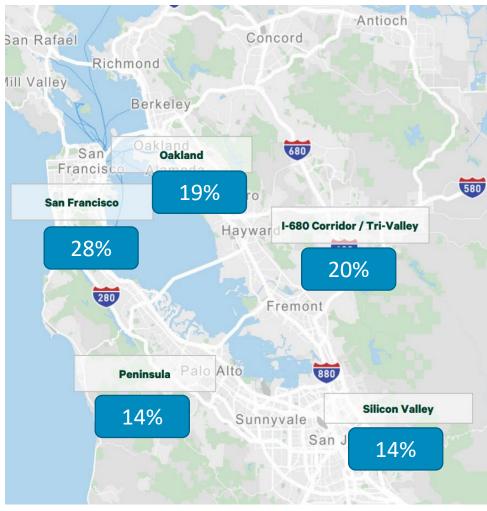


Source: January 2023 Bay Area Council (BAC) Employer Network Poll Results

#### Office Market Trends

- High office vacancy rates in San Francisco and regionally
- Survey of Bay Area employers\* indicates :
  - 32% have reduced office space
  - 21% plan to reduce total office space
  - 11% plan to increase total office space



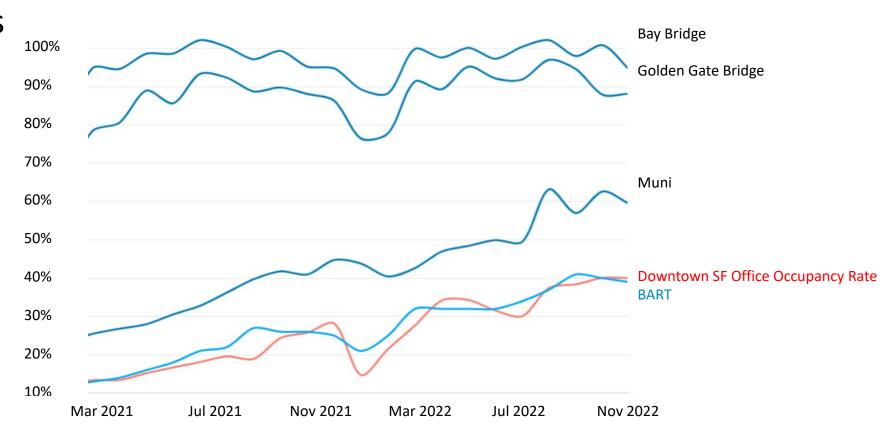


Source: CBRE Bay Area Office Snapshot (Quarter 4 2022)



#### Travel Trends

 BART ridership aligns more closely with downtown San Francisco office occupancy than other modes



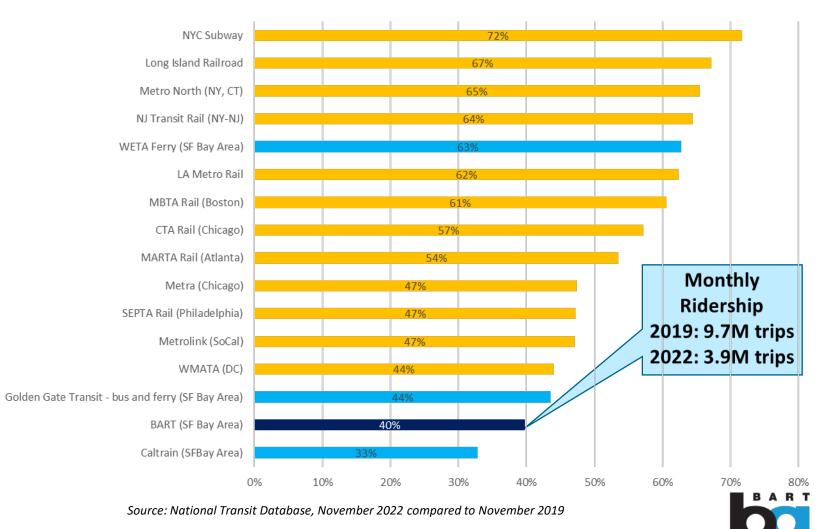
Traffic Volumes by Mode Compared to Equivalent Month in 2019

Source: San Francisco Chamber of Commerce:- Downtown Economic Indicators Data Dashboard

## Transit Ridership Recovery

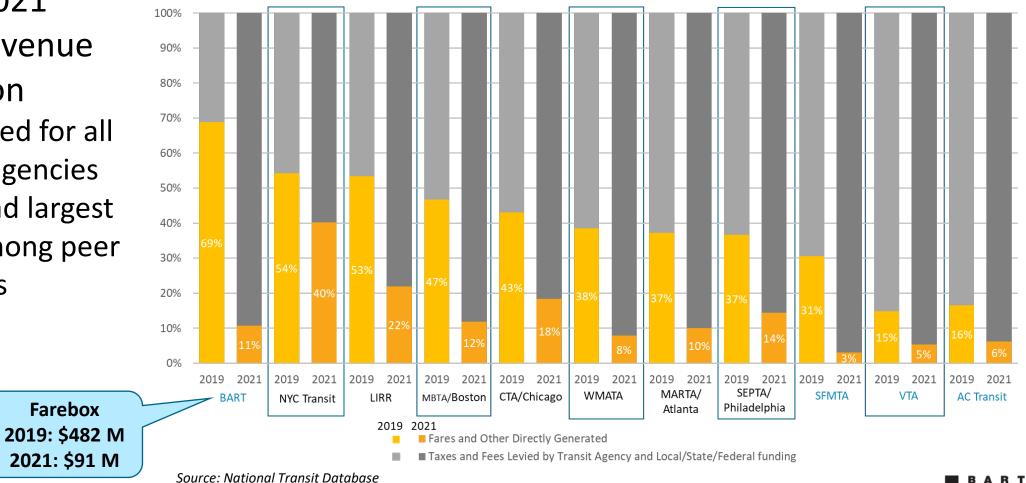
- Transit ridership has not recovered to prepandemic levels
- BART recovering slower than peer agencies

#### Ridership Recovery for BART and Peer Services



#### Farebox Recovery

- 2019 to 2021
  farebox revenue
  comparison
  - Decreased for all transit agencies
  - BART had largest drop among peer agencies

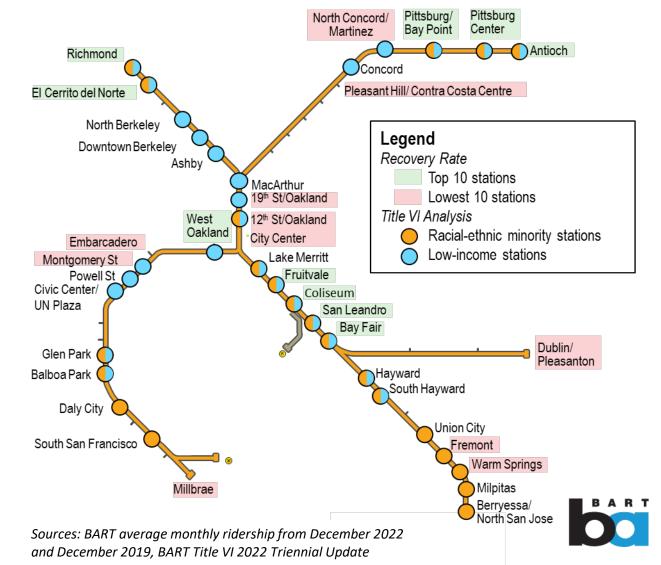


Breakdown of Operating Expenses by Agency: Fares Versus Other Funding Sources

### BART Ridership Recovery Trends

- Stations serving people of color and low-income riders tend to have higher recovery rates
- Stations serving commute markets have the highest ridership <u>numbers</u> but the lowest <u>recovery rates</u>
- Ridership profile
  - 31% live in households with income under \$50,000
  - 44% do not have a vehicle
  - 67% identify as non-white
  - 49% are ages 25 to 44
  - 7% have a disability

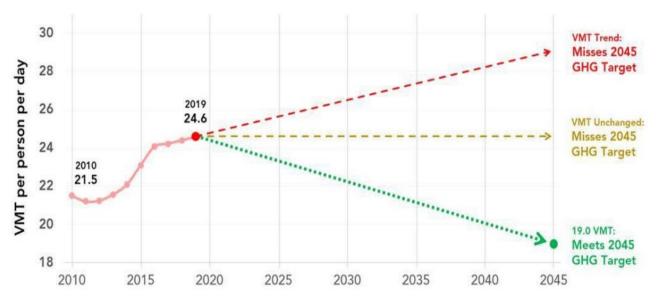
Station Ridership Rate of Recovery and BART Title VI Analysis



## **Climate Policy**

- State looking to reducing vehicle miles traveled (VMT) to lower greenhouse gas (GHG) emissions
  - Air Resources Board GHG target for 2045<sup>1</sup>
    - Zero emission vehicles not sufficient
    - Public transit must be a viable alternative
  - State Transportation Agency<sup>2</sup>
    - Investment framework prioritizes VMT reducing projects
- Pre-pandemic, BART was pivotal to State/Region's VMT reduction:
  - Half of regional transit passenger miles
  - A quarter of statewide transit passenger miles

14



#### Potential Trajectories of Vehicle Miles Traveled

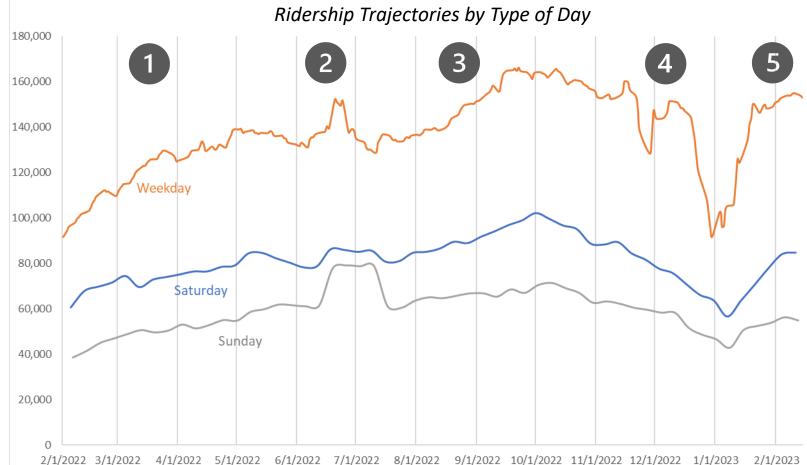
Source: 2022 Draft Scoping Plan, Air Resources Board

## **Financial Outlook**



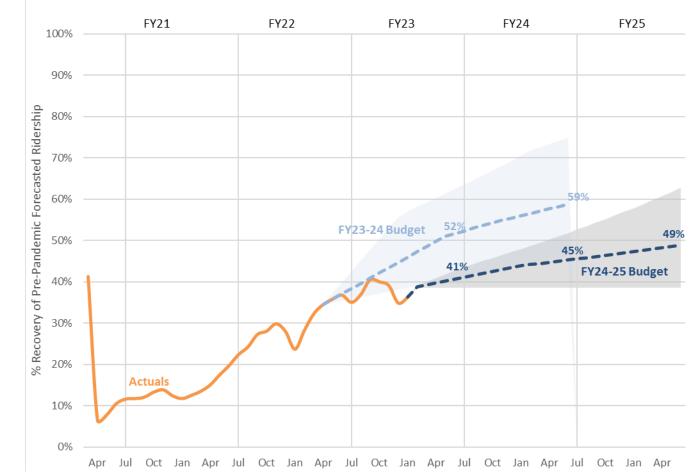
## Current Ridership

- Large growth after COVID surge (spring)
   Little growth through the summer
   Large growth in the fall
   Steady decline through
- the new year
- 5 Post-holiday rebound



## Near-term Ridership Outlook

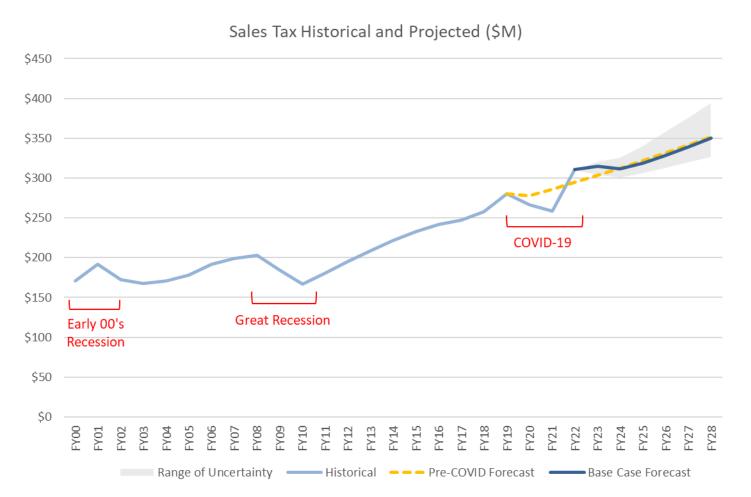
- FY23 year-to-date trending below budget
- Most companies are operating under "new normal"<sup>1</sup>
- Forecast assumptions
  - Small increase in commute market due to further return-to-office
  - Slow recovery in transit mode share for all trip markets
- Forecast results
  - Downgraded ridership forecast for FY24-25 budget



BART Ridership Recovery Projections

Sales Tax

- Sales tax is now BART's single largest sustained operating revenue source
- Projections assume:
  - Strong recent growth
  - Future slowdown during FY24 FY25 budget period
  - 3% annual growth after 2025
- Sales tax is subject to economic cycles



#### **Operating Sources**

Source	Near-term assumptions	Medium/Long-term assumptions	
Fares	Reduced expectations for ridership recovery; Fare increase (January 2024)	High uncertainty	
Sales Tax	Slowdown	3% annual growth after 2025	
Property Tax	Stable, consistent with county government forecasts where available	2% annual growth (below historic due to reassessment of commercial real estate)	
State Transit Assistance	Lower in FY24 due to expiration of "hold harmless" provision	Recovery proportional to fare revenue recovery	
State Low Carbon Fuel Standard	Weak due to low market prices	High uncertainty	

### **Operating Expenses**

#### • Expense outlook is stable

- Assumed vacancy rate decreases steadily
  - 10% (FY23); 7.5% (FY24); 5% (FY25 and thereafter)
- Wages
  - Negotiated labor agreements for increases through FY25
  - 2% annual escalation thereafter
- Fringe benefits
  - Increase with staffing assumptions
  - Third-party projections of retirement and other costs
- Non-labor costs
  - 2% annual escalation beginning in FY25
- Debt service and allocations
  - 2% escalation and other increases in accordance with capital program commitments
- Tradeoff: balancing service quality while reducing costs



### Operating Uses: Actual and Projected

- More service than prepandemic
  - Berryessa extension
- Controlled costs
  - Same number of train operators
  - Limited operating budget-funded overtime

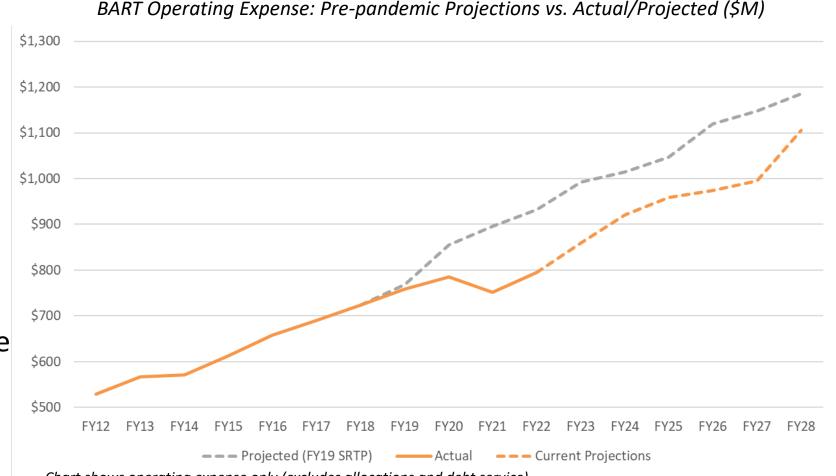
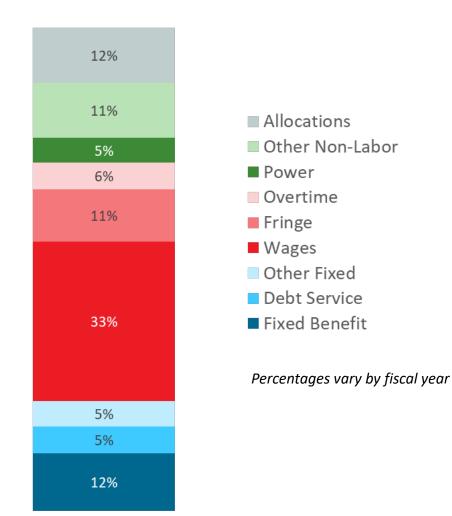


Chart shows operating expense only (excludes allocations and debt service)

#### Expense Detail

- Allocations
  - Capital commitments, Board policies
- Fixed costs
  - Must be paid regardless of service
    - Retirement liabilities, debt service, contractual obligations, etc.
- Non-labor costs
  - Primarily determined by service levels
    - Traction power, supplies, inventory, tools, fuel, etc.
- Wages and fringe benefits
  - Primarily determined by head count and collective bargaining agreements

#### FY24 Pro Forma Budget Breakdown



#### **Operating Outlook**

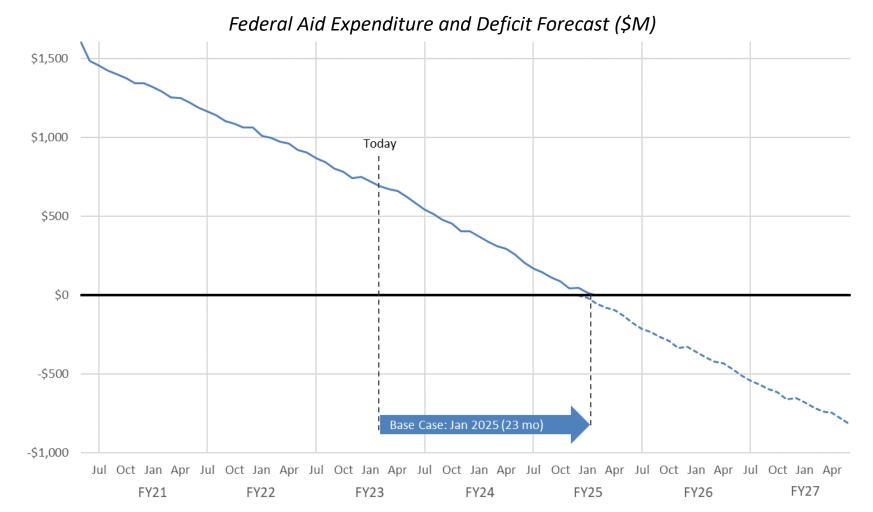
- Key assumptions
  - Current service schedule
    - Additional service increases would increase deficit
  - Core Capacity service changes in FY28
  - Allocations schedule
    - Near-term needs of priority capital projects
    - Other capital program commitments

	FY23	FY24	FY25	FY26	FY27	FY28
Operating Revenues	222	270	301	320	352	397
Financial Assistance	469	460	472	487	502	521
Total Regular Revenues	691	730	772	807	854	918
Operating Expense	860	921	959	975	995	1,105
Debt Service & Allocations	152	184	162	166	170	156
Total Uses	1,012	1,106	1,121	1,141	1,165	1,261
Operating Result	(321)	(376)	(349)	(334)	(311)	(343)
Total Federal Assistance	321	376	206	0	0	0
Total Net Result	0	0	(143)	(334)	(311)	(343)

Operating Outlook Base Case (\$M)

#### Projected Federal Assistance Expenditures

- \$914M (57%) out of \$1.6B used through February 2022
- \$25M to \$30M average monthly utilization rate over previous six months



#### Conclusions

- Ridership outlook
  - Revised downward based on:
    - Recent actuals
    - Survey results
  - Result: Fare revenue substantially lower
- Updated forecast projects:
  - Federal funding expected to be fully spent by January 2025
  - Total deficit of \$140M for FY25
  - Thereafter, operating deficits exceed \$300M per year



#### Next Steps

- FY24 and FY25 preliminary budget
  - Staff will propose measures to minimize FY25 deficit
  - To be released on March 31
- Measures evaluated will include:
  - Limiting new expenses
  - Implementing strategic expense reductions while maintaining service quality
  - Reviewing capital allocation timing and amounts
  - Exploring options for additional revenues and financial assistance
- Short- and long-term funding strategy after the workshop break



#### Discussion

# Morning Break

#### • Agenda Topics

- Look Ahead
- Regional Context and Financial Outlook
- Financial Stability: Near- and Long-term Strategy
- Working Lunch: Customer Satisfaction Survey
- Improving Customer Experience
- Workshop Wrap Up

#### **Time to Next Presentation**

