

## SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT

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### MEMORANDUM

**TO:** Board of Directors

**DATE:** February 16, 2023


**FROM:** General Manager

**SUBJECT:** BART Board 2023 Workshop

The annual BART Board Workshop will be held on Thursday, February 23<sup>rd</sup> beginning at 9:00 AM at BART Headquarters, 2150 Webster Street, Oakland CA. The public will be welcome to join in person or via Zoom videoconferencing. This event offers an opportunity for more in-depth conversation among Board members, and between the Board and staff on the most important topics for the new year.

This year's agenda focuses on two priority areas: Financial Stability and Customer Experience. We will provide an updated financial outlook and present our short- and long-term funding strategy with guest speakers from the California Transit Association (CTA) and the Metropolitan Transportation Commission (MTC). Over lunch, we will dive into the findings of the BART 2022 Customer Satisfaction Survey and then reconvene in the afternoon to discuss improving the customer experience. The workshop will conclude with a summary of input from the Directors.

If you have any questions, please contact Val Menotti, Chief Planning & Development Officer at (510) 287-4794.

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Robert M. Powers

cc: Board Appointed Officers  
Executive Staff