

EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL: Docusigned by: Michael Johns 47000790F2D7463		GENERAL MANAGER ACTION REQ'D:		
DATE: 11/10/2022 11/10/2022		BOARD INITIATED ITEM: No		
Originator/Prepared by: Daniel	General Counsel	Controller/Treasurer	District Secretary	BARC
Cooperman Dept: General Manager F66DB62C3C8D4CD	DocuSigned by: Jeana Edan F8FD7B3A73E74E8	DocuSigned by: Unis Gan EE11C8CEEEA04FD		DocuSigned by: Val Menotti AA8F1409A8F748E
Signature/Date: 11/10/2022	11/10/2022	11/10/2022	[]	11/10/2022

Amendment to FY23 Quality of Life Initiatives Agreement for Elevator Attendants

PURPOSE:

To obtain Board authorization to amend the existing agreement with Urban Alchemy to add funding for an expanded scope and services at Embarcadero and Civic Center Stations.

DISCUSSION:

The Elevator Attendant Program was originally launched on April 30, 2018 and has been amended and renewed each subsequent year to address sanitation and safety issues in street and platform elevators in the four downtown San Francisco BART/SFMTA stations during operating hours. Attendants greet customers, operate the elevator, collect data on the number of users and their demographics, and deter inappropriate behavior in the elevator.

The current agreement is with Urban Alchemy. Urban Alchemy has demonstrated the capability to provide high quality attendant services in addition to their current portfolio across San Francisco. In addition, the use of Urban Alchemy advances an important public policy objective to provide job training, employment, and workforce development opportunities to formerly incarcerated, at-risk, individuals who are eligible to work but face barriers to employment.

The City and County of San Francisco (CCSF) and the Office of Economic and Workforce Development (OWED) as part of their efforts to revitalize downtown San Francisco has given BART \$2,000,000 for a six month pilot to extend attendant services in and around the four downtown San Francisco stations. Urban Alchemy will be one of two consultant providing these services and their service area will cover Embarcadero and Civic Center

Stations, while the other consultant will operate at Powell and Montgomery Stations. This funding is part of a larger initiative led by the OEWD that will add significant resources and staffing to improve safety in Downtown San Francisco through a variety of ambassador and service intensive programs. This funding will allow the District to complement other ongoing efforts to address quality of life issues and prevent misuse of district property.

FISCAL IMPACT:

The elevator attendant program described above are funded in the current fiscal year and are included in the FY23 operating budget. This amendment and addition of scope of services at Civic and Embarcadero Stations will be fully funded by the CCSF and OEWD. Urban Alchemy will receive \$1,000,000.00 for two stations while another consultant will receive the 50% of the funding for the other two downtown San Francisco Stations. Funding is included in Department 0604368, account 681300. This action is not anticipated to have any fiscal impact on unprogrammed District reserves in the current Fiscal Year.

ALTERNATIVES:

The alternative is to not authorize one of more of these Agreements or to limit the duration.

RECOMMENDATION:

It is recommended that the Board adopt the following motion

MOTION:

The Board authorizes the General Manager to execute this amendment with Urban Alchemy in an amount not to exceed \$1,000,000.00 for Attendant Services