

San Francisco Bay Area Rapid Transit District

2150 Webster Street, P. O. Box 12688, Oakland, CA 94604-2688



BOARD MEETING AGENDA

Board Workshop -

Please note that a revised attachment has been added under Item 4-B. The Workshop will be via teleconference with an in-person public participation option.

Thursday, February 23, 2023

9:00 AM

**via Teleconference and BART Board Room, 2150 Webster Street, 1st Floor,
Oakland, CA 94612.**

Zoom Link: <https://us06web.zoom.us/j/89756006767>

Board of Directors

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
2150 Webster Street, P.O. Box 12688, Oakland, CA 94604-2688

BOARD MEETING AGENDA

February 23, 2023

9:00 a.m.

A regular meeting of the Board of Directors will be held at 9:00 a.m. on Thursday, February 23, 2023, via teleconference and in the BART Board Room, 2150 Webster Street, 1st Floor, Oakland, California 94612.

Please note that this meeting will be via teleconference with an option for in-person public participation in the BART Board Room, 2150 Webster Street, 1st Floor, Oakland, California 94612. Face masks are strongly recommended on BART property, including the BART Board Room.

Please note, pursuant to all necessary findings having been made by the Board of Directors of the San Francisco Bay Area Rapid Transit District (for itself as well as all subordinate legislative bodies) to continue remote public meetings in the manner contemplated under urgency legislation Assembly Bill No. 361, public participation for this meeting will be available via teleconference and in person.

You may watch the Board Meeting live or archived at <https://bart.gov/boardtv>

Presentation and agenda materials will be available via Legistar at <https://bart.legistar.com>

You may attend the Board Meeting in person or join the Board Meeting via Zoom by calling 833-548-0282 and entering access code 897 5600 6767; logging in to Zoom.com and entering access code 897 5600 6767; or typing the following Zoom link into your web browser:
<https://us06web.zoom.us/j/89756006767>

Members of the public may address the Board of Directors regarding any matter on this agenda. If you wish to discuss a matter that is not on the agenda during a regular meeting, you may do so under Public Comment.

If you wish to make a public comment:

- 1) Submit written comments via email to board.meeting@bart.gov, using “public comment” as the subject line. Your comment will be provided to the Board and will become a permanent part of the file. Please submit your comments as far in advance as possible. Emailed comments must be received before 4:00 p.m. on February 22, 2023, in order to be included in the record.
- 2) Complete a “Request to Address the Board of Directors” form (available at the entrance to the Board Room) and give it to the District Secretary before the Item is considered by the Board.
- 3) Call 833-548-0282, enter access code 897 5600 6767, dial *9 to raise your hand when you wish to speak, and dial *6 to unmute when you are requested to speak; log in to Zoom.com, enter

access code 897 5600 6767, and use the raise hand feature; or join the Board Meeting via the Zoom link (<https://us06web.zoom.us/j/89756006767>) and use the raise hand feature.

Public comment is limited to three (3) minutes per person.

Any action requiring more than a majority vote for passage will be so noted.

Items placed under “consent calendar” are considered routine and will be received, enacted, approved, or adopted by one motion unless a request for removal for discussion or explanation is received from a Director or from a member of the audience.

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to these meetings, as there may be people in attendance susceptible to environmental illnesses.

BART provides services/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address BART Board matters. A request must be made within one and five days in advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary at 510-464-6083 for information.

Rules governing the participation of the public at meetings of the Board of Directors and Standing Committees are available for review on the District's website (<http://www.bart.gov/about/bod>).

Meeting notices and agendas are available at bart.legistar.com; via email (<https://cloud.info.bart.gov/signup>); or via regular mail upon request submitted to the District Secretary.

Complete agenda packets (in PDF format) are generally available for review at bart.legistar.com no later than 48 hours in advance of the meeting.

Please submit your requests to the District Secretary via email to BoardofDirectors@bart.gov; in person or U.S. mail at 2150 Webster Street, 10th Floor, Oakland, CA 94612; or telephone at 510-464-6083.

April B. A. Quintanilla
District Secretary

Regular Meeting of the
BOARD OF DIRECTORS

The purpose of the Board Meeting is to consider and take such action as the Board may desire in connection with:

1. CALL TO ORDER

- A. Roll Call.
- B. Pledge of Allegiance.
- C. Introduction of Special Guests.

2. CONSENT CALENDAR

- A. Approval of the Minutes of the Meeting of December 1, 2022 (Special).
Board requested to authorize.

Attachments: [Approval of Minutes of the Meeting of December 1, 2022 \(Special\)](#)

3. PUBLIC COMMENT

(An opportunity for members of the public to address the Board of Directors on matters under their jurisdiction and not on the agenda. Public comment is limited to three (3) minutes per person.)

4. WORKSHOP

- A. Introduction, Regional Context, and Financial Outlook.
For information and discussion.

Attachments: [Introduction, Regional Context, and Financial Outlook - Memo](#)
[Introduction, Regional Context, and Financial Outlook - Presentation](#)

RECESS (10 Minutes)

- B. Financial Stability: Short-Term and Long-Term Strategies.
For information and discussion.

Attachments: [Financial Stability Short-Term and Long-Term Strategies - Revised Presentation](#)

RECESS (15 Minutes)

- C. Customer Satisfaction Survey: Results and Areas of Focus.
For information and discussion.

Attachments: [Customer Satisfaction Survey Results and Areas of Focus - Presentation](#)

RECESS (15 Minutes)

- D. Improving Customer Experience.
For information and discussion.

Attachments: [Improving Customer Experience - Presentation](#)

RECESS (20 Minutes)

- E. Board Workshop Summary.
For information and discussion.

Attachments: [Board Workshop Summary – Final Presentation Uploaded After Board Workshop](#)

- F. In Memoriam.

(An opportunity for Board members to introduce individuals to be commemorated.)