

BART OIG Snapshot

Volume 03 | Issue 01 | October 2025

This snapshot highlights the BART Office of the Inspector General's (OIG) activities from July 1 to September 30, 2025.



INVESTIGATIONS ACTIVITY

	investigations completed	2
	active investigations	15
	new complaints received	22
	new complaints accepted	9
	new complaints forwarded	3
	new complaints declined	10

The Office of the Inspector General (OIG) is currently managing 14 investigations covering a wide range of concerns, from the possible misuse of BART assets to billing irregularities and project management issues. Some cases are relatively straightforward, while others are deeply complex, requiring navigation through a maze of compliance requirements, contractual obligations, and regulatory frameworks.

By tackling this mix of investigations, we are protecting public resources, strengthening accountability, and ensuring BART operates with integrity. We handle each case with diligence and fairness so that the outcomes support better practices, greater transparency, and ultimately, improved service for riders and the community.

TECHNIQUES DRIVING CASE WORK

Our investigations involve extensive documentation and technical analysis, requiring persistence and specialized knowledge to unravel complex problems. Therefore, we are using a wide range of tools and techniques to tackle our caseload and uncover the facts. This work begins with a deep review of records, such as contracts, invoices, procurement documents, time entries, and financial transactions. We then complement that work by speaking with the people who can provide insight, including complainants, witnesses, subject-matter experts, and the individuals at the center of the allegation. Some of our ongoing investigations also require site visits to observe conditions firsthand.

Because our caseload is diverse, we are relying on structured case management practices to stay organized, track progress, and ensure that we are focusing attention on the high-risk issues that pose the greatest potential impact. These practices also allow us to coordinate across different disciplines, bringing together the right expertise for each matter.

Our strength lies in bringing these elements together – comparing data, testing facts, and corroborating evidence from multiple angles – to ensure our findings are accurate, thorough, and fair. Throughout every step of the process, we document our work in detail to support well-founded conclusions that the public can trust.

AUDIT ACTIVITY

This quarter, we advanced several audits that were part of our FY24-26 Audit Plan, while also launching our FY26-28 Audit Plan to guide the next three years of oversight.

- **Overtime Audit:** The audit has been completed, issued, and presented to the BART Audit Committee and the BART Board of Directors.
- **Construction Contract Change Order Audit:** Fieldwork has been completed and the audit report finalized. We will be releasing it in October 2025.
- **Link21 Audit:** Fieldwork has been completed and the audit report is going through quality reviews. We will be releasing it in November 2025.
- **Workers' Compensation Audit:** We are drafting the report and putting it through quality review. This is our first in-house audit, launched in response to multiple whistleblower tips.
- **Inventory Management Audit:** Fieldwork is complete, and our consultants are organizing the facts to draft the report.
- **Take-Home Vehicle Audit:** We launched an audit of the take-home vehicle program. Based on initial scoping, this review may expand to include all revenue rolling stock to ensure consistent accountability and oversight.

“Our FY26-28 Audit Plan is both a continuation and a refinement. It equips us to deliver actionable insights that reduce costs and strengthen public accountability...”

- Claudette Biemeret, Inspector General

HOW WE MAKE SURE OUR WORK STANDS UP

Our quality framework is based on the professional standards we follow for our audits.



QUALITY YOU CAN COUNT ON

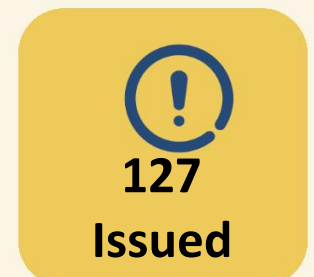
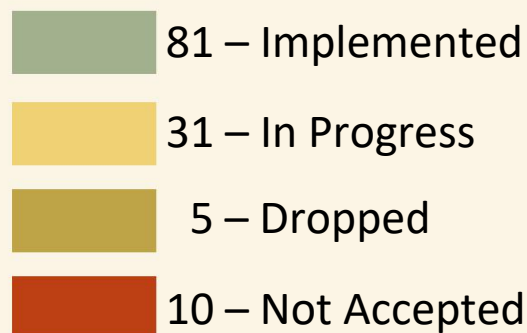
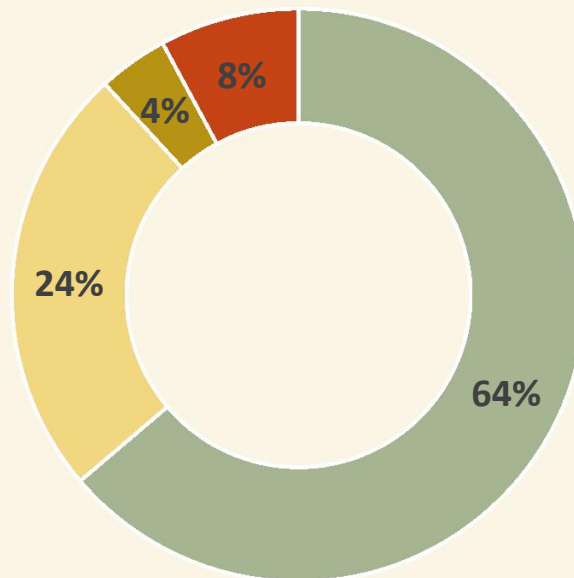
We want the public to know that they can trust our work. To ensure that trust, we built a strong quality framework grounded in Generally Accepted Government Auditing Standards (GAGAS), the professional standards that guide every step of our audits. These standards ensure our findings are reliable, accurate, and fair.

Our team follows clear policies and structured audit programs that keep us organized, set the right goals, and track progress from start to finish. We closely review projects and meet with staff to make sure the work is sound. Before any report is published, an independent reviewer confirms that every conclusion is backed by evidence. We also use a GAGAS-based checklist to verify that each audit meets our professional standards.

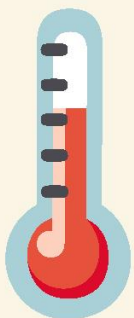
Quality is not a box we check once; it is a continuous process. Each year, we review risks, test how well our quality system is working, and make improvements if needed. By combining professional standards, oversight, independent review, and annual evaluations, we ensure our work is accurate, thorough, and trustworthy.

TRACKING AUDIT & INVESTIGATION RECOMMENDATIONS

OIG recommendations: a glimpse at what's implemented, what's outstanding, and what's overdue.



Associated Risks – 31 In Progress Recommendations



OFFICE HIGHLIGHTS



Our rising star!

We are pleased to share several important updates from this quarter that demonstrate our ongoing commitment to quality.

CIGA Certification: Our Executive Assistant, Jessica Spikes, successfully earned the Certified Inspector General Auditor (CIGA) designation. This nationally recognized credential strengthens our office by expanding our audit expertise and ensuring that every member of the OIG team contributes to high-quality, standards-based oversight. It also reflects our emphasis on professional development and continuous learning as cornerstones of a high-performing OIG.

Peer Review Preparation: We are actively preparing for our external peer review scheduled for December 2025, a rigorous evaluation conducted by peers from other oversight agencies. This independent review will assess our compliance with professional standards and provide valuable recommendations for potential improvement. Preparing for the review has also prompted a broader reflection on how we document our work, track outcomes, and communicate results, setting the stage for continued growth.

New Job Classification: To expand our capacity in a high-risk area, we are developing a Construction Contract Auditing Specialist classification. This new role will provide dedicated expertise to strengthen accountability in BART's capital projects and construction contracts, where costs are significant and risks are complex. This initiative directly supports the priorities outlined in our FY26–28 Audit Plan, which emphasizes capital projects as a key oversight area to safeguard public funds and to ensure long-term value from the District's infrastructure investments.



Strengthening Independence: The OIG remains committed to building an office that operates with full independence and in alignment with national best practices. We continue to advocate for measures that will ensure lasting protections for the office and

reinforce public trust in our work and promote the value to independent oversight. Inspector General Claudette Biemeret and Deputy Inspector General Jorge Oseguera will be presenting at the Association of Inspectors General Training Conference in November 2025. They will share their unique perspectives on navigating the challenges of maintaining independence while carrying forward the mission of protecting the Inspector General community's integrity and safeguarding its freedom from undue influence.

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