

NACOLE
National Association for Civilian Oversight of Law Enforcement

Training Part 3:
Community/Stakeholder Outreach and Engagement

Prepared for:
BART Police Civilian Review Board

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NACOLE Director of Training & Education

June 8, 2026

National Association for Civilian Oversight of Law Enforcement

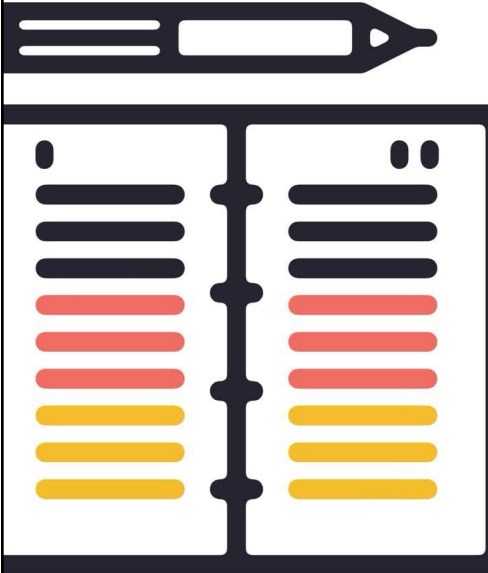
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CONSIDERATIONS

Reach Rules Reality

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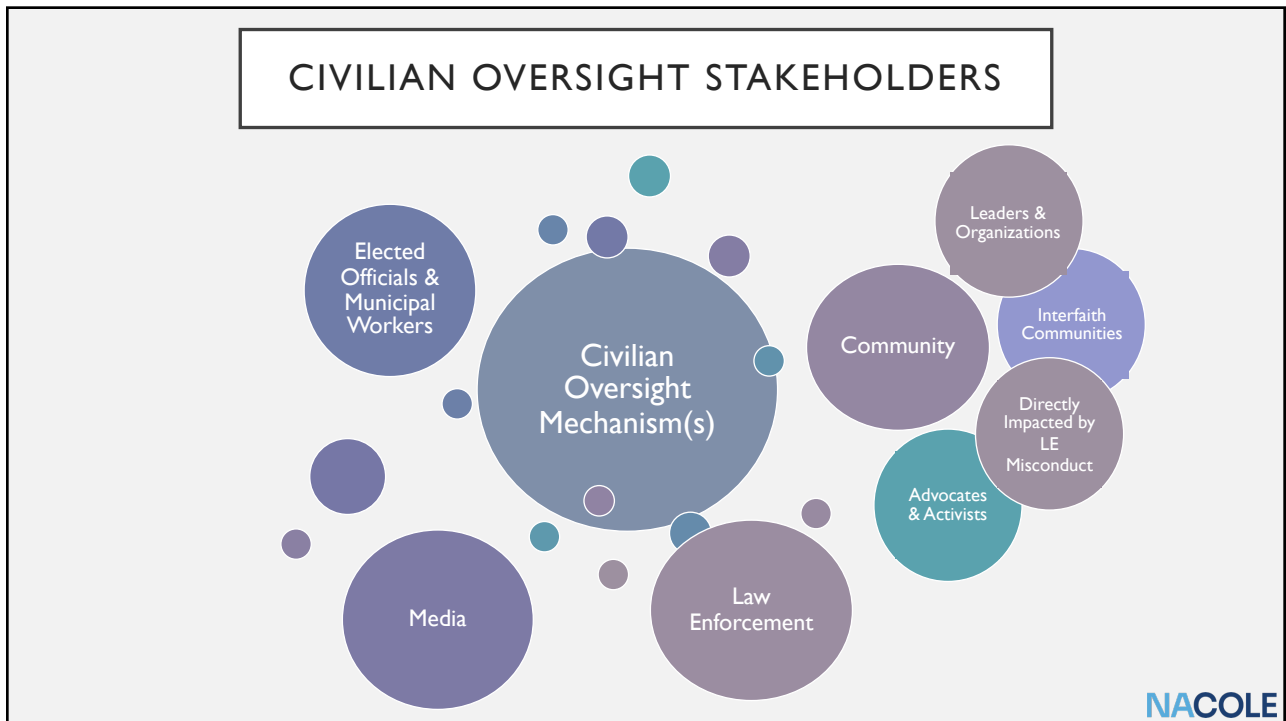


OVERVIEW


- Civilian Oversight Stakeholders
- Forms of Community Engagement
 - Open meetings
 - Two-way communication
 - Regular updates
 - Public presence
 - Other efforts

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WHAT DOES COMMUNITY ENGAGEMENT LOOK LIKE?

1. Open meetings
2. Two-way communication
3. Regular updates
4. Public presence

Strong stakeholder engagement improves trust in oversight.

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I. OPEN MEETINGS

- Online streaming
- Community tv station
- Projected content
- Printed materials
- Public comment
- Strategies to increase attendance



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2. COMMUNICATION: CONVEYING INFORMATION

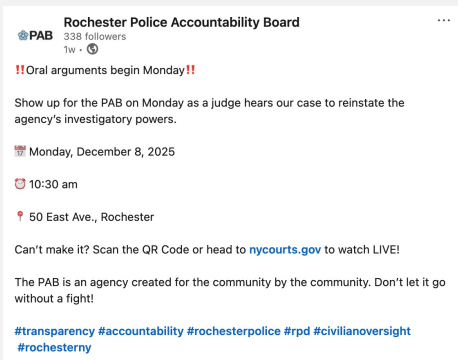

Convey information to inform and educate.


- Website
- Email list
- Social media
- News outlets





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Social Media









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COMMUNICATION: RECEIVING INFORMATION

- Public Comments
- Surveys
- Focus Groups
- Listening Sessions
- Town Halls and Forums



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Visit the Atlanta Citizen Review Board (ACRB) Outreach team every first Friday at Greenbriar Mall from 4 p.m. to 6 p.m. located at 2841 Greenbriar Pkwy S.W., Atlanta, GA 30331. Below is our 2024 Greenbriar appearance schedule:

3. REGULAR UPDATES & 4. PUBLIC PRESENCE

- Website, social media, email, media
- Reports
- Speaking engagements
- Tabling events
- Radio PSAs
- TV and print ads
- Billboards and digital signs on trains and in train stations

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Working for transparency & accountability with respect to the Sheriff's Department

The Commission provides ongoing review, analysis & oversight of the Sheriff Department's practices, policies & procedures. We build bridges between the department & the community, & we recommend solutions to the Board, the Sheriff's Department & the public.

"Our Commission was forged out of the voices and struggle of members of the community, elected officials and law enforcement. Thus, we do not take our charge lightly."

Brian K. Williams, Executive Director



SHERIFF CIVILIAN OVERSIGHT COMMISSION

COUNTY OF LOS ANGELES

CONTACT US

Los Angeles County Sheriff Civilian Oversight Commission

Visit: coc.lacounty.gov
 Email: cocostaff@coc.lacounty.gov
 Call: (213) 253-5678
 Social: @LACountyCOC

Twitter Facebook Instagram

What we do

We are reviewing & making substantive policy recommendations on:

- Family Assistance Program
- Mental Evaluation Teams (MET) expansion
- Use of body worn cameras
- Cooperation with Immigration & Customs Enforcement (ICE)
- Prison Rape Elimination Act (PREA) implementation

COMMUNITY ENGAGEMENT

We provide a forum for residents to publicly discuss issues & concerns regarding the Sheriff's Department by hosting Commission, town hall & neighborhood meetings. They are upcoming meeting dates online at coc.lacounty.gov.

REGULARLY MONITOR

- Consent decrees
- Office of Inspector General reporting
- Litigation costs
- Unmanned aircraft system
- Significant events, including use of force in patrol

COMPLAINTS

Since the Commission does not investigate complaints, we work closely with the Inspector General to process complaints. They are forwarded to the Sheriff's Department for investigation, which can be monitored by Inspector General staff.

IDENTIFIED TO REVIEW

- Detention environment
- Complaint process improvements
- Courtesy & professionalism
- Use of assets
- Mental health training
- Recruiting & staffing
- New deputies probationary period
- Secret deputy sub-groups

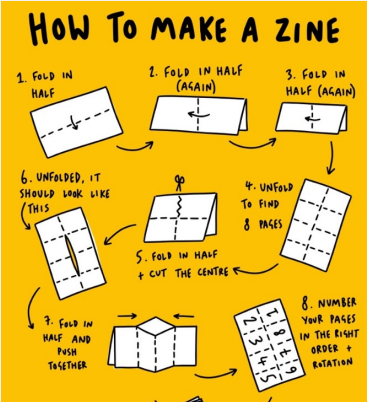






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HOW TO MAKE A ZINE

1. FOLD IN HALF
2. FOLD IN HALF (AGAIN)
3. FOLD IN HALF (AGAIN)
4. UNFOLD TO FIND 8 PAGES
5. FOLD IN HALF + CUT THE CENTRE
6. UNFOLDED, IT SHOULD LOOK LIKE THIS
7. FOLD IN HALF AND PUSH TOGETHER
8. NUMBER YOUR PAGES IN THE RIGHT ORDER + ROTATION






PAB
Ending Police Misconduct Takes One Call.
585-428-6999
or visit www.socpab.org

PAB
Police Accountability Zine!
What is Police Misconduct?


NOTE: This pamphlet is not considered legal advice. Please consult an attorney.



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OTHER EFFORTS

Invite	Invite police to meetings to provide data updates (e.g., arrests, uses of force, crime stats) and train on policies and practices.
Invite	Invite elected officials, community members, and others to meetings to provide information about/discuss public safety topics (e.g., officers in schools, body worn cameras, constitutional rights).
Arrange	Arrange to train new LE officers in police academy classes.
Attend	Attend law enforcement public safety events, district/local advisory committee meetings, department graduation and memorial services, etc.; go on ride-alongs.




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Olympia Community Oversight of Law Enforcement Open House


October 16 @ 6:30 pm - 8:00 pm



Join us for a fall launch of the City's updated Community Oversight of Law Enforcement programs. Learn about the expanded role of the Civilian Police Auditor and the newly formed Community Policing Board, then join a community conversation.

Caregivers are welcome to bring children. If you would benefit from an accessibility accommodation, if possible, please contact us at least five days in advance of the meeting.

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CIVILIAN REVIEW BOARD COMMUNITY MEETING

Join the Civilian Review Board for a community conversation with Chief of Police Karl Jacobson, Yale Police Chief Anthony Campbell and other members of the New Haven Police Department.

Monday 6:00 PM
August 4, 2025

Meeting Room 2
City Hall
165 Church St.
New Haven, CT

Zoom.us
Meeting ID: 875 1566 5183
Password: kHHgNIZG

Refreshments will be served.
Ask about new job opportunities!
Public questions and comments welcome!

NHCRB
New Haven Civilian Review Board

New Haven Independent (July 29, 2025)

The Civilian Review Board (CRB) is bringing together top officials from the New Haven and Yale police departments at a public meeting next week for a conversation with residents about policing, oversight, and community trust....

The community meeting with New Haven and Yale police brass will take place in person at City Hall and virtually via Zoom on Monday, Aug. 4 at 6 p.m.. NHPD Chief Karl Jacobson, YPD Chief Anthony Campbell, and other department representatives slated to attend. **The forum will give community members a chance to raise questions, voice concerns, and learn more about police accountability and oversight processes in New Haven....**

Attendees can expect light refreshments, including sub sandwiches, courtesy of the CRB's event planning. **While the gathering is informal, CRB members emphasized that it serves a serious purpose: to increase transparency and foster a two-way dialogue on issues of public safety and police conduct.**

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COPA PEOPLE'S ACADEMY

LEARN MORE
ChicagoCopa.org/CPA

About People's Academy
Learn more about civilian oversight of law enforcement by enrolling in COPA's People's Academy. The academy serves as a unique public opportunity to learn about investigative and legal concepts as well as the history of civilian oversight in the City of Chicago. Become a better informed member of your community as a result of this six week course.


Topics Covered

- History of Oversight
- Jurisdiction
- Disciplinary Process
- Analyzing & Release of Video
- Major Case Investigations
- Rules & Regulations
- Use of Force & Officer-involved Shootings
- Improper Search and Seizure

Contact
COPA-PublicAffairs@chicagocopa.org

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PASADENA
CALIFORNIA · WWW.CITYOFPASADENA.NET


COMMUNITY POLICE OVERSIGHT COMMISSION PRESENTS

**MEET AND GREET WITH INDEPENDENT
POLICE AUDITOR DR. RICHARD ROSENTHAL**




Join us for an opportunity to share your experiences, thoughts, and concerns about police accountability and the future of policing in Pasadena.

WEDNESDAY, OCTOBER 4, 6-8 P.M.
ROBINSON PARK REC. CENTER, AUDITORIUM
1081 N. FAIR OAKS AVE.



For more information about this event or to request a disability-related accommodation, call (626) 744-4141.



Hosted by Pittsburgh Citizen Police Review Board

CPRB MEET & GREET

Get to know CPRB Board members and staff!!

Tuesday, April 22, 2025
at 6:00 pm

Light refreshments will be provided

Jeron X. Grayson Center
1852 Enoch St,
Pittsburgh PA 15219

Parking available

IF YOU HAVE ANY QUESTIONS PLEASE CONTACT US AT 412-765-8023

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CCRB Youth Advisory Council

- Young people ages 10-24
- Advises the CCRB on how to best engage young people
- Coordinates events and creates public information materials in cooperation with CCRB staff
- Serves as community leaders and liaisons on issues of social justice and policing
- Helped organize, “Speak Up Speak Out: A Youth Summit on Policing in NYC.”

The Barbershop & Salon Series

- The CCRB's outreach unit partners with local barbershop and salon owners to provide a safe space to have discussions about police and community activities
- Many of the shops and salons use this as an opportunity to educate young people on how to approach police encounters and how to report misconduct, if necessary.

The Courtside initiative

As a part of the Courtside Initiative, the Outreach Unit has conducted tabling at structured games such as tournaments, pop-up tabling at recreation sites such as basketball and handball courts during times of high usage; and conducted presentations to sports teams during team practice hours.



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ATLANTA CITIZEN REVIEW BOARD
Presents
JUSTICE CRUSADER

If you have any events that you want to the Justice Crusader to be at, please email
nbonman@atlantaga.gov and ccurry@atlantaga.gov.

Justice Crusader: <https://acrbgov.org/justice-crusader-2/>

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<p>JUSTICE CRUSADER'S MISSION TO UNCOVER POLICE MISCONDUCT</p> <p>What particularly drew his attention over the years, was the rash of police-involved shootings of unarmed citizens and how, so many times, law enforcement in such cases would go unpunished or cleared by what he sometimes called "the criminal injustice system" that favored those in power over the powerless. He would attend court cases and get very angry and could hardly contain himself when it was clear to him that some of the officers would lie under oath about their involvement in an incident. "What can I do about this," he wondered. More importantly, he wondered what options are available to average citizens in such cases. Who could they turn to outside of the police department and the court system that would give their complaint a fair and impartial evaluation.</p> <p>It was this point that he decided that Justice Crusader would be that person. But he also realized that he certainly could not do it on his own.</p>	
<p>WHO IS JUSTICE CRUSADER?</p> <p>Justice Crusader (JC) is the agency's superhero that reflects the ACRB's values, philosophy, and mission. JC also gives the agency a unique opportunity to reflect its successes and some of the many challenges and frustrations involving people, systems and circumstances that can hinder the ACRB from reaching more people and accomplishing its goals.</p> <p>JUSTICE CRUSADER'S AFRICAN ORIGIN</p> <p>His descendants were known to possess the gift of spiritual discernment which is why members of the tribe would always seek the griot to ascertain the truth, receive advice and/or resolve conflicts. The boy who would become Justice Crusader would eventually realize as Baba did that his innate ability to discern the truth was directly tied to his African roots.</p>	<p>JUSTICE CRUSADER'S SUPERPOWER CONFLICT: HIS STRENGTH CAN ALSO BE HIS WEAKNESS</p> <p>Yes, the Crusader's human lie detector superpower gives him special access to the minds and motivations of people, but at what cost? As a child, he thought he was not troubled by his intuitive ability to discern the truth, but over the years as he grew older, became more sophisticated and aware of the ramifications of his power, it increasingly bothered him to know that so many people lie. It made him moody and irritable. The ultimate irony of his life is the reality that his greatest strength could also be his greatest weakness unless he is able to harness it.</p> <p>He discovered that using his superpower in a positive way brought him a sense of peace and fulfillment. The young man was determined, despite his inner turmoil to impose rigorous self-control and channel his energy through reading, meditation, martial arts, yoga, tai chi, chess, track and field. He had a soft spot in his heart for children due to how misunderstood he was as a child. Above all, he was driven to do whatever he could to promote truth, justice and maintain his integrity. This is how and why he acquired the name, JUSTICE CRUSADER.</p> <p>NACOLE</p>

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PLANS, FRAMEWORKS, STRATEGIES

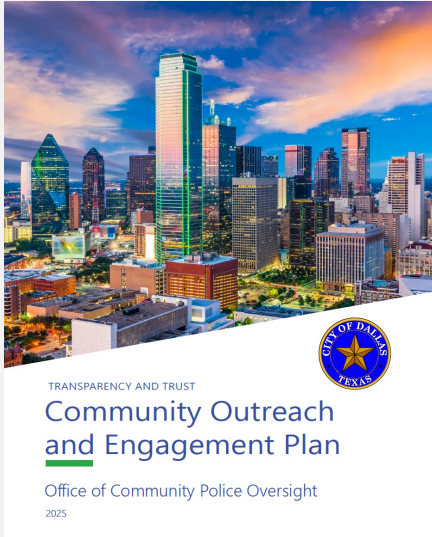


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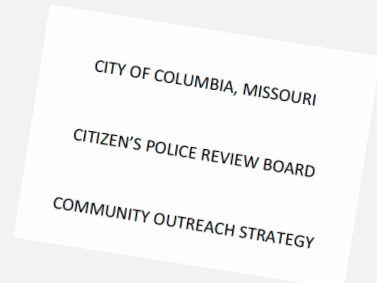
PLANS, FRAMEWORKS, STRATEGIES

City of Portland
Police Accountability Commission
Community Engagement Framework

Purpose
The following document is a framework that describes the Police Accountability Commission (PAC)'s vision and approach to community engagement. Commissioners will use this framework and their adopted values to co-create engagement strategies for the PAC's work.

Our Vision
The Police Accountability Commission was given the task of designing a new police accountability system, including a new police oversight board, while engaging with the community. The Police Accountability Commission's community engagement will:

1. Receive input from all Portlanders, especially those communities impacted by over-policing and other concerned citizens. We will be innovative in our approach to facilitate community engagement, encouraging several avenues and ways in which all communities can provide input, to proactively welcome communities that have not traditionally participated in City functions.
2. Engage in transparency and build public trust in local government and the processes to be in place for police oversight in the City of Portland.



DRAFT -- 3.12.2026

COUNTY OF MARIN
COUNTY OF MARIN
CIVILIAN OVERSIGHT COMMISSION

Community Outreach and Engagement Plan
Building Trust, Strengthening Community

I. Purpose and Authority
The purpose of this Community Outreach and Engagement Plan is to establish a strategic framework for the Inspector General, with the assistance of the Civilian Oversight Commission, to foster transparency, accountability, and community trust through a comprehensive community outreach and engagement plan. It operationalizes the Inspector General's mandate to engage with the many diverse communities across the County, with an emphasis on those within the primary responsibility of the Marin County Sheriff's Office.

This plan presents a structured framework for how the Inspector General, with the support of the Commission, may identify a full range of outreach activities and partnerships to engage Marin County community members. It reflects best practices from comparable oversight bodies and aligns with the Commission's statutory authority.

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CONSIDERATIONS

Reach Rules Reality

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The image is a 2x2 grid of four panels. The top-left panel shows a pile of white paper scraps with the word 'QUESTIONS' printed on them in various orientations. The top-right panel features a bright blue background with a pink, jagged starburst shape containing the word 'AHA!' in white. The bottom-left panel shows a glowing lightbulb inside a white chalk-drawn thought bubble on a dark surface. The bottom-right panel shows a white thought bubble with the word 'Thoughts' inside, next to a grey outline of a human head with a lightbulb inside, symbolizing thought.

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National Association for Civilian Oversight of Law Enforcement

The National Association for Civilian Oversight of Law Enforcement's (NACOLE) mission is to create a community of support for independent, civilian oversight entities that seek to make their local law enforcement agencies, jails, and prisons more transparent, accountable, and responsive to the communities they serve.

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