



EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL:		DocuSigned by: <i>Michael Jones</i> 47000790F2D7463...		GENERAL MANAGER ACTION REQ'D: n/a	
DATE: 1/8/2026		1/16/2026		BOARD INITIATED ITEM: No	
Originator/Prepared by: Johanna Montilla Dept: OCIO Signature/Date: <i>Angie West</i> B32312CF204147A 1/13/2026		General Counsel DocuSigned by: <i>Amelia Sandoval-Smith</i> 2528C067C44147D... 1/13/2026 []		Chief Financial Officer Signed by: <i>Joseph Beach</i> 7D9A7C6E7348456... 1/13/2026 []	
		District Secretary DocuSigned by: <i>Robert Franklin</i> AFF4529E1F0D45C... 1/16/2026 []		BARC DocuSigned by: <i>Pamela Herlihy</i> 3BB24D65B8724F5... 1/13/2026 []	

Change Order to Agreement with SHI International Corporation for a Software Subscription from Auth0, Inc. for Cloud-Based Identity Management Software

PURPOSE:

This request seeks Board authorization for the General Manager, or his designee, to execute a second change order with SHI International Corporation (SHI), to extend and enhance software subscription licenses from Auth0, Inc. ("Auth0") for cloud-based identity management software for one (1) additional year of service at \$218,795.55, for a total amount not to exceed \$951,874.69.

DISCUSSION:

The District operates applications, such as the official BART App, that require users to sign up and create accounts. These accounts provide users with access, security, and control over their profile information, parking reservations, and payments. To ensure that only authorized users can access their accounts, the District utilizes identity management software that offers authentication and authorization services.

In 2021, the District competitively procured Auth0 software, selecting SHI as the provider at \$439,479.18 for a three-year subscription. The District made a substantial investment in provisioning, testing, training staff, and deploying Auth0.

In 2023, with the Board's authorization, the District extended the SHI subscription by an additional two-years at \$293,599.96.

District Staff is seeking from SHI another extension of the term, along with an enhancement to the identity management software for an additional Attack Protection Package, requiring an

adjustment to the purchase.

The additional Attack Protection Package is designed to detect and mitigate common authentication attacks by analyzing login traffic and user behavior. These controls help safeguard authentication flows from unauthorized access, credential stuffing, and other automated threats.

The requested change order supports the extension and expansion of the Auth0, Inc. software in Fiscal Year 2026, and includes the additional security features:

- Bot Detection
- Suspicious IP Throttling
- Brute-Force Protection
- Breached Password Detection

SHI's pricing for the additional term is provided in accordance with the State of California CMAS Schedule 3-23-04-1003. In alignment with California Public Contract Code section 10298, the State of California, as well as local agencies and districts—including BART—are authorized to procure items from suppliers awarded contracts through CMAS without necessitating additional competitive bidding processes.

A Purchase Order that is acceptable to Procurement shall be reviewed for compliance with the District's procurement standards, and the Office of General Counsel shall approve as to legal form prior to execution.

FISCAL IMPACT:

The subject EDD proposes a one-year extension from February 9, 2026 through February 8, 2027 for an additional amount of \$218,795.55. Total cost with the extension is \$951,874.69. Funds are included in the Office of the Chief Information Officer (OCIO) FY26 Budget (Department 0504464, Account 681355). Funding will be requested in subsequent budgets.

The proposed funding is as follows:

	Current Agreement	Change Order Amount (FY26)	Total Contract Amount
FY26	\$733,079.14	\$218,795.55	\$951,874.69

This action is not anticipated to have any Fiscal Impact on un-programmed District Reserves in the current Fiscal Year.

ALTERNATIVES:

The District could choose not to authorize execution of this change order, which will leave the District and its customers at greater potential exposure to fraud and identity theft, and unable to secure customer accounts.

RECOMMENDATION:

It is recommended that the Board adopt the following motion.

MOTION:

The General Manager is authorized to execute a second change order with SHI International Corporation, to extend and enhance software subscription licenses from Auth0, Inc. for cloud-based identity management software for one (1) additional year of service at \$218,795.55, for a total amount not to exceed \$951,874.69.