



MONTHLY REPORT

NOVEMBER 2025

Issue Date: January 12, 2026

EXECUTIVE SUMMARY

During November 2025, a total of eleven cases were initiated. The Office of the Independent Police Auditor (OIPA) received four formal community complaints, while the BART Police Department (BPD) received an additional four community complaints and initiated three administrative investigations.

OIPA concluded two complaint investigations during the reporting period. One case resulted in a sustained finding related to courtesy. The second resulted in multiple sustained findings involving detention, search and seizure, and unnecessary handcuffing, underscoring the importance of adherence to policy during detentions and the need for appropriate safeguards when juveniles are involved.

BPD closed six complaint investigations during November 2025. Most resulted in exonerated or unfounded findings. One investigation resulted in a sustained finding for conduct unbecoming involving a civilian employee, and another was resolved through supervisory referral related to courtesy.

During the reporting period, BPD issued discipline in two cases in which misconduct was sustained. In both matters, Letters of Discussion were issued for performance of duty and conduct unbecoming allegations.

At the end of the reporting period, OIPA was conducting fourteen investigations, reviewing four complainant-initiated appeals, and monitoring six IA investigations. In addition, OIPA reviewed nineteen investigations during the month to assess investigative findings and policy compliance.

Finally, OIPA continued to identify and track systemic and case-specific issues, including previously reported matters requiring follow-up investigation. OIPA and Internal Affairs (IA) met and discussed follow-up investigations for IA#2025-030 and IA#2025-007 from the previous reporting period. The issues regarding those investigations were addressed and resolved.

OIPA will continue to monitor and report on developments in future Monthly Reports as part of its mandate to promote accountability, transparency, and continuous improvement in BART policing.

QUANTITATIVE REPORT

This report is filed pursuant to the BART Civilian Oversight Model (Model), Chapter 1-05 (B), which requires the Office of the Independent Police Auditor (OIPA) to submit reports to the BART Police Civilian Review Board (BPCRB). This report provides information for the period **November 1, 2025 through November 30, 2025.**¹ *(The Quantitative Report includes all complaints received and administrative investigations initiated by both OIPA and the BART Police Department (BPD) Internal Affairs Bureau (IA)).*

	Nov '24	Dec '24	Jan '25	Feb '25	Mar '25	Apr '25	May '25	Jun '25	Jul '25	Aug '25	Sep '25	Oct '25	Nov '25
Cases Filed	5	10	8	11	4	10	5	8	9	5	6	9	11
Open Cases ²	118	119	118	114	107	107	90	89	83	71	69	69	72
Cases Closed	2	9	8	15	14	10	19	9	15	16	8	9	8
OIPA Cases Closed ³	0	1	0	2	1	1	2	0	1	2	1	2	2
Appeals to OIPA ⁴	1	0	0	0	1	0	1	0	0	0	0	0	0
Appeals by BPCRB ⁵	1	0	0	0	0	0	0	0	0	0	0	0	0
Appeals by Chief of Police	0	0	0	0	0	0	0	0	0	0	2	0	0

In accordance with the Model, OIPA investigates certain complaints, conducts complainant-initiated appeals, and monitors and/or reviews complaint investigations conducted by BPD. Some complaint investigation reviews are completed informally, with any concerns being addressed through a conference with BPD's Internal Affairs investigators. Noting the various kinds of work that OIPA undertakes regarding complaints and investigations, the following chart includes some of the pending cases in which OIPA is involved as of the end of this reporting period.

	CURRENT TOTALS
OIPA Investigations Being Conducted	14
Complainant-Initiated Appeals to OIPA	4
Investigations Being Monitored by OIPA	6
Investigations Reviewed During Current Month by OIPA	19†

†This number does not include all OIPA reviews, as OIPA commonly looks at a variety of cases in the Internal Affairs database to obtain updates on both pending and completed investigations.

TYPES OF CASES FILED

Community Complaints (Formal)	6
Informal Complaints ⁶	1
Administrative Investigations	3
Inquiries ⁷	1
TOTAL	11

COMMUNITY COMPLAINTS RECEIVED PER DEPARTMENT⁸

OIPA	4
BART Police Department	4
TOTAL	8

COMPLAINTS/INVESTIGATIONS INITIATED DURING REPORTING PERIOD

During November 2025, OIPA received **4 Community Complaints (Formal)**:

OIPA # (IA Case #)	Nature of Complaint	Action Taken	Days Elapsed Since Complaint Filed
1 OIPA #25-53 (IA#2025-084)	Officer: <ul style="list-style-type: none"> Policy/Procedure 	OIPA is investigating.	56
2 OIPA #25-54 (IA#2025-086)	Officers #1 & #2: <ul style="list-style-type: none"> Conduct Unbecoming an Officer 	OIPA is investigating.	55
3 OIPA #25-56 (IA#2025-092)	Officers #1 & #2: <ul style="list-style-type: none"> Arrest or Detention Policy/Procedure Officer #3: <ul style="list-style-type: none"> Force Policy/Procedure 	OIPA is investigating.	44
4 OIPA #25-57 (IA#2025-094)	Officer: <ul style="list-style-type: none"> Policy/Procedure 	BPD is investigating.	50

During November 2025, BPD received **4 Community Complaints (Formal)**:

IA Case #	Nature of Complaint	Action Taken	Days Elapsed Since Complaint Filed
1 IA#2025-077	Officers #1-#3: <ul style="list-style-type: none"> Force 	BPD is investigating.	71
2 IA#2025-080	Officers #1 & #2: <ul style="list-style-type: none"> Courtesy 	Supervisory Referral.	55
3 IA#2025-083	Officer: <ul style="list-style-type: none"> Arrest or Detention 	BPD is investigating.	44

4 IA#2025-087	Officer: <ul style="list-style-type: none"> • Conduct Unbecoming an Officer • Arrest or Detention • Force • Policy/Procedure 	BPD is investigating.	47
--------------------------------	--	-----------------------	----

During November 2025, BPD initiated **3 Administrative Investigations:**

IA Case #	Nature of Complaint	Action Taken	Days Elapsed Since Complaint Filed
1 IA#2025-079	<ul style="list-style-type: none"> • Conduct Unbecoming (civilian employee) • Performance of Duty • Policy/Procedure • Truthfulness 	BPD is investigating.	59
2 IA#2025-081	<ul style="list-style-type: none"> • Conduct Unbecoming an Officer • Racial Animus 	BPD is investigating.	47
3 IA#2025-082	<ul style="list-style-type: none"> • Racial Animus • Performance of Duty • Workplace Discrimination/Harassment • Conduct Unbecoming an Officer • Policy/Procedure • Bias-Based Policing 	BPD is investigating.	44

COMPLAINTS/INVESTIGATIONS CONCLUDED DURING REPORTING PERIOD

During November 2025, OIPA resolved **2 Complaints**:

OIPA # (IA Case #)	Nature of Complaint	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Complete Investigation
1 OIPA #24-28 (IA#2024-045)	The complainant alleged that he witnessed BPD officers use excessive force against a Black woman at the 12th Street BART Station.	Officer: <ul style="list-style-type: none"> Excessive/Unnecessary Use of Force – Exonerated Policy/Procedure (medical assistance) – Exonerated Policy/Procedure (body-worn camera activation) – Unfounded Arrest/Detention – Exonerated Courtesy – Sustained Biased-Based Policing – Unfounded 	604	523 (partially tolled due an officer being unavailable)
2 OIPA#25-13 (IA#2025-056)	The complainant alleged BPD officers unlawfully detained her son, at the El Cerrito del Norte BART Station. She alleged that the officers unjustifiably handcuffed him and seized his property.	Officer: <ul style="list-style-type: none"> Detention – Sustained Search/Seizure – Sustained Policy/Procedure (unnecessary handcuffing) – Sustained Policy/Procedure (failure to notify parent) – Exonerated 	291	222

During November 2025, BPD resolved **0 Administrative Investigations:**

IA Case #	Nature of Complaint	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Complete Investigation
N/A	N/A	N/A	N/A	N/A

During November 2025, BPD resolved **6 Complaints:**

(IA Case #)	Nature of Complaint	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Complete Investigation
1 IA#2024-094	Complainant alleged officers used excessive force during a detention for fare evasion.	Officers #1 - #3: • Force – Exonerated	460	399 (previously tolled due to officers being unavailable)
2 IA#2024-100	Complainant alleged officers used excessive force during his arrest resulting in an injury to his arm.	Officers #1 & #2: • Force – Exonerated	449	388 (previously tolled due to officers being unavailable)
3 IA#2024-115	Complainant alleged an officer used excessive force injuring his shoulder during their detention for fare evasion.	Officer: • Force – Exonerated	399	330
4 IA#2024-119	Complainant alleged that a BPD employee was driving unsafely in a BART Service Vehicle.	Community Service Officer: • Conduct Unbecoming – Sustained	392	331

5 IA#2025-002	<p>The complainant alleged officers used excessive force while he was wrongfully detained for not having a proof of payment. An officer also later made an unprofessional comment.</p>	<p>Officer #1:</p> <ul style="list-style-type: none"> • Arrest or Detention – Exonerated • Force – Unfounded • Conduct Unbecoming an Officer – Unfounded <p>Officer #2:</p> <ul style="list-style-type: none"> • Arrest or Detention – Exonerated • Force – Unfounded 	<p>370</p>	<p>309</p>
6 IA#2025-080	<p>The complainant called Internal Affairs to express that she felt the incident she reported could have been handled in a more empathetic manner by the responding officers.</p>	<p>Officers #1 & #2:</p> <ul style="list-style-type: none"> • Courtesy – Supervisory Referral 	<p>55</p>	<p>8</p>

DISCIPLINE ISSUED DURING REPORTING PERIOD

During this reporting period, BPD took the following action in **2 cases** where allegations of misconduct were sustained:

Case #	Nature of Sustained Allegation(s) *	Classification of Sustained Allegation(s)	Action Taken
1	The officers failed to conduct a thorough investigation by not properly detaining a suspect in a crime.	Officers #1 & #2: Performance of Duty – Sustained	• Letter of Discussion
2	The officer made unprofessional statements to police trainees during training.	Officer: Conduct Unbecoming an Officer – Sustained	• Letter of Discussion

ISSUES DETECTED

The Model provides that OIPA shall have authority to require follow-up investigations into any community complaint or allegation that is handled by BPD.⁹ The OIPA Monthly Report will reflect information regarding monitored cases, investigations, and contacts with detail not to exceed that which is allowable under state law.

No issues were detected during this reporting period and no follow-up investigations are required.

¹ In addition to reporting on complaints received by the BART Police Department, the Civilian Oversight Model requires reporting on all complaints received by the “Civilian Board, Office of the District Secretary, and other District departments.” As complaints received by the BART Police Civilian Review Board are customarily directed to OIPA for further action, such complaints are included in the Quantitative Report above; OIPA is also made aware of additional complaints about the BART Police Department by the Office of the District Secretary or other District departments.

² This number indicates all investigations that are open as of the end of the reporting period. It includes Community Complaints (regardless of whether the investigation is being conducted by OIPA, the BART Police Department, or both) and Administrative Investigations.

³ This number includes all cases completed by OIPA during the reporting period for which OIPA’s findings are required by the BART Civilian Oversight Model to be submitted to the BART Police Civilian Review Board. It therefore includes independent investigations, as well as reviews of completed BART Police Department investigations initiated via appeal from a complainant. Unless otherwise noted, it does not include reviews of BART Police Department investigations initiated at

* Some details regarding the nature of sustained allegations may be withheld to avoid unintentionally breaching mandatory confidentiality requirements. In some instances, the relative infrequency of the alleged misconduct may tend to allow for identification of the subject officer in violation of the applicable CA Penal Code section (832.7).

the discretion of OIPA, which happen commonly and do not always generate a formal report; it also does not include reviews conducted by OIPA of complaint investigations where the complaint was filed with OIPA but did not fall under OIPA's investigative jurisdiction.

⁴ This number refers to appeals filed with OIPA by complainants who have been issued the findings of the BART Police Department's internal investigation into their complaint regarding on-duty incidents. OIPA has a responsibility to review such appeals pursuant to the BART Civilian Oversight Model, Chapter 1-04 (E).

⁵ This number refers to all appeals initiated by the BART Police Civilian Review Board after receiving and reviewing the findings issued by OIPA in each case. The routes of all such appeals are described in detail in the BART Civilian Oversight Model, Chapter 1-04 (B) (iv-v).

⁶ The BART Police Department defines an Informal Complaint as, "A comment on the actions of a Department employee, where the reporting party expressly states that he or she does not feel that the matter should be formally investigated with the understanding that an Informal Complaint does not hold the potential to result in disciplinary action against the employee." (BART Police Department Policy Manual, Policy 1020.1.1(d)).

⁷ BPD policy provides that if a person alleges or raises an issue that does not constitute a violation of Department policy, procedure, rules, regulations, or the law, the Department will classify the issue as an inquiry.

⁸ It is important to note that OIPA does not separate community complaints it receives into "Formal" and "Informal" classifications. This chart reflects all community complaints received by OIPA and all Formal Complaints received by the BART Police Department.

⁹ OIPA may submit recommendations to IA regarding minor clerical or record-keeping adjustments which are intended to maintain the integrity of the data collection and record-keeping processes at BPD. These are not considered by OIPA to be substantive recommendations requiring reporting herein.