



BAY AREA RAPID TRANSIT POLICE DEPARTMENT
Kevin Franklin, Chief of Police
101 8th Street
Oakland, CA 94604-2688
www.bart.gov/police

MEMORANDUM

TO: Chief Kevin Franklin via the Chain of Command
FROM: Lieutenant Wendy Sanchez
DATE: May 7, 2026
SUBJECT: Policy Updates for BPCRB review

The Policy Review Committee met and approved the following policy for department review and acceptance. Please provide the necessary notification to the BPCRB at your convenience. The modifications to the policies are included below:

Policy 340 Standards of Conduct – updated language to Chief’s responsibilities.

Policy 402 Bias-Based Policing – updated training per AB 243.

Policy 802 Integrated Security Response Center – updated to address CA Accreditation for Public Safety Program standards and legislative impacts from 2025 CA AB 645.

Policy 1019 Early Warning System – added documentation retention and replaced Employee Development Record (EDR) with Early Warning System.

Policy 1020 Personnel Complaints – include Chief’s designee.

Policy 1049 Department Badges – issuance of badges to retirees, custom badges, and promotions.

Respectfully,

A handwritten signature in black ink that reads "Wendy Sanchez". The signature is written in a cursive, flowing style.

Wendy Sanchez #21
Lieutenant Support Services
Bay Area Rapid Transit Police Department

Lexipol Release Notes

Policy 802 April 2026

This policy has been updated to address California Accreditation for Public Safety Program standards. Changes to this policy include:

- In **COMMUNICATIONS CENTER SUPERVISOR**, content has been added to address standards 13.1.8, 13.1.10, and 13.3.1 regarding multiple requirements related to communications center operations. The subsection name is based on a text entity and may vary depending on how you answered the General Information Questionnaire.
- In **ADDITIONAL PROCEDURES**, content has been updated to address standards 13.1.8, 13.2.1, 13.2.2, and 13.3.1 regarding multiple requirements related to communications center operations, and a serial comma has been added.
- **RECORDING AND PLAYBACK** has been added as a new section to address standard 13.1.6, which requires an agency's communications center to maintain the capability to continuously record all radio and telephone communications and enable instantaneous playback. KMS automatically adds all new sections to the bottom of the policy so as not to alter any agency-specific customization. To move the new section to the location Lexipol recommends (below **RADIO COMMUNICATIONS**), first accept all updates. Then, while in the edit mode, hold the cursor over **RECORDING AND PLAYBACK**, right-click for options, and select the option "Move." The section titles will appear. Select **RADIO COMMUNICATIONS** and click "Move" once more. You will be prompted to select "Position Above" or "Position Below." Select "Position Below." KMS will refresh, the new section will be in the correct location, and the other sections will be renumbered accordingly. Your agency can also accept all updates without relocating the section, but that is not recommended.
- **GUIDELINES FOR IMMEDIATE PLAYBACK** has been added as a new subsection in the new **RECORDING AND PLAYBACK** section to address standard 13.1.7, which requires an agency's written directive to clearly define the authorization, access, and procedural guidelines for immediate playback of recorded radio and telephone communications. You will need to replace the existing text with your agency's specific procedures.
- **REVIEW, COPYING, AND RELEASE OF RECORDINGS** has been added as a new subsection in the new **RECORDING AND PLAYBACK** section to address standard 13.1.8 regarding criteria, approval process, and access controls for the review and release of communications system recordings.
- The Guide Sheet has been updated.

October 2025

This policy has been updated because legislative action impacts its content. 2025 CA AB 645, effective Jan. 1, 2026, amended law for public safety agencies that provide 9-1-1 call services for emergency medical response to provide prearrival medical instructions to 9-1-1 callers requiring medical assistance, (e.g., administration of naloxone, airway and choking medical instructions, CPR, childbirth) by Jan. 1, 2027. Instructions must be approved by the local Emergency Medical Services (EMS) agency and be implemented consistent with the medical protocols and procedures adopted by the public safety agency.

Agencies may satisfy the requirements by contracting with another public safety agency to provide prearrival medical instructions. Public safety agencies dispatching peace officers to the

scene of an emergency does not constitute call processing services for emergency medical response for the purposes of this requirement. Changes to this policy include:

- In **COMMUNICATIONS CENTER SUPERVISOR**, content has been updated to include the new requirement, a text entity and serial comma have been added, punctuation has been corrected, gendered pronouns have been removed, and the Edit Level has been changed from "Best Practice" to "State." The subsection name is based on a text entity and may vary depending on how you answered the General Information Questionnaire.
- In **ADDITIONAL PROCEDURES**, a procedure has been removed because it is now addressed in **COMMUNICATIONS CENTER SUPERVISOR**, and a serial comma has been added.
- The Guide Sheet has been updated.