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Providing independent oversight of the District's use of revenue.

Date: April 9, 2026

To: BART Audit Committee

From: Claudette Biemeret, Inspector General

RE: OIG Workers' Compensation Audit Report #1: Employee Survey Results.

Attached for your consideration is the BART Office of the Inspector General's (OIG) report, *Workers' Compensation Audit Report #1: Employee Survey Results*. Our employee survey revealed opportunities to improve the workers' compensation program's ability to inform, support, and advocate for employees. To strengthen workers' compensation administration, we recommended that BART:

1. Develop a communication strategy focusing on key areas of risk to reduce confusion, build trust, and effectively support employees;
2. Formally document workers' compensation policies and procedures to establish guidelines and document expectations; and
3. Implement targeted, ongoing training for supervisors and managers to ensure consistent understanding of the Workers Compensation Program.

Management agreed to our recommendations, and they plan to implement their corrective actions by December 2026.

Subsequent reports will present OIG findings and recommendations related to workers' compensation program oversight, internal controls, and financial obligations.